

# Heated Display Cases Full Service or Self Service





Models: PD2SYS-48 PD2SYS-72 PD2SYS-96





- INSTALLATION
- OPERATION
- MAINTENANCE

W164 N9221 Water Street • P.O. Box 450 Menomonee Falls, Wisconsin 53052-0450 U.S.A.

PHONE: 262.251.3800 • 800.558.8744 U.S.A. / CANADA FAX: 262.251.7067 • 800.329.8744 U.S.A. ONLY www.alto-shaam.com









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Warranty	
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Limited Warranty	BACK COVER



#### **DELIVERY**

This Alto-Shaam appliance has been thoroughly tested and inspected to ensure only the highest quality unit is provided. Upon receipt, check for any possible shipping damage and report it at once to the delivering carrier. See Transportation Damage and Claims section located in this manual.

This appliance, complete with unattached items and accessories, may be delivered in one or more packages. Ensure all standard items and options have been received with each model as ordered.

Save all the information packed with the appliance. Register online at www.alto-shaam.com to ensure prompt service in the event of a warranty parts and labor claim.

This manual must be read and understood by all people using or installing the equipment model. Contact the Alto-Shaam Tech Team Service Department if you have any questions concerning installation, operation, or maintenance.

1-800-558-8744; servicedept@alto-shaam.com

#### SERIAL NUMBER IS REQUIRED FOR ALL INQUIRIES

Always include both model and serial numbers in your correspondence regarding the unit.

Model:	
Serial Number:	
Purchased From:	
Date Installed:	Voltage:

#### UNPACKING

• Carefully remove the appliance from the carton or crate.

NOTICE: Do not discard the carton and other packaging material until you have inspected the unit for hidden damage and tested it for proper operation.



- Read all instructions in this manual carefully before installing this appliance, using the appliance or performing routine maintenance. Following procedures other than those indicated in this guide to use and clean the appliance is considered inappropriate and may cause damage, injury or fatal accidents, in addition to invalidating the guarantee and relieving Alto-Shaam of all liability.
- DO NOT DISCARD THIS MANUAL.

  This manual is considered part of the appliance and is provided for the owner or manager of the business and for training personnel. Additional manuals are available from the Alto-Shaam Tech Team Service Department.
- Remove all protective plastic film, packaging materials, and accessories from the appliance before connecting electrical power. Store any accessories in a convenient place for future use.

### WARNING



Appliance and accessories may be heavy. To prevent serious injury, ALWAYS use a sufficient number of trained and experienced workers when moving or leveling appliance and handling accessories.

#### **ENVIRONMENTAL CONDITIONS**

- Operational Environmental Conditions
- Unit must acclimate to room temperature in the environment it is placed. 24 hours is recommended.
- Ambient temperature range of 50° to 110°F (10° to 43°C).
- Relative humidity of less than 95% non-condensation.
- Atmospheric pressure range of 50KPa to 106KPa.

### SAFETY PROCEDURES AND PRECAUTIONS

- This appliance is intended to hold foods for the purpose of human consumption. No other use for this appliance is authorized or recommended.
- This appliance is intended for use in commercial establishments where all operators are familiar with the purpose, limitations, and associated hazards of this appliance. Operating instructions and warnings must be read and understood by all operators and users. We recommend regular training of your staff to avoid the risk of accident or damage to the unit. Operators must also receive regular safety instructions.
- Any trouble shooting guides, component views, and parts lists included in this manual are for general reference only and are intended for use by qualified and trained technicians.
- This manual should be considered a permanent part of this appliance. This manual and all supplied instructions, diagrams, schematics, parts lists, notices, and labels must remain with the appliance if the item is sold or moved to another location.

Knowledge of proper procedures is essential to the safe operation of electrically and/or gas energized equipment. The following hazard signal words and symbols may be used throughout this manual.

### DANGER



Used to indicate the presence of a hazard that WILL cause severe personal injury, death, or substantial property damage if the warning included with this symbol is ignored.

### WARNING



Used to indicate the presence of a hazard that CAN cause personal injury, possible death, or major property damage if the warning included with this symbol is ignored.

### CAUTION



Used to indicate the presence of a hazard that can or will cause minor or moderate personal injury or property damage if the warning included with this symbol is ignored.

### CAUTION

Used to indicate the presence of a hazard that can or will cause minor personal injury, property damage, or a potential unsafe practice if the warning included with this symbol is ignored.

**NOTICE:** Used to notify personnel of installation, operation, or maintenance information that is important but not hazard related.



Used to indicate that referral to operating instructions is a mandatory action. If not followed the operator could suffer personal injury.



Used to indicate that referral to operating instructions is recommended to understand operation of equipment.

**NOTICE:** For equipment delivered for use in any location regulated by the following directive:

DO NOT dispose of electrical or electronic equipment with other municipal waste.

## ADDITIONAL SAFETY PROCEDURES AND PRECAUTIONS

- To prevent serious injury, death or property damage, your appliance should be inspected and serviced at least every twelve (12) months by an authorized service partner or trained technician.
- ONLY allow an authorized service partner or trained technician to service or to repair your appliance. Installation or repairs that are not performed by an authorized service partner or trained technician, or the use of non-factory authorized parts will void the warranty and relieve Alto-Shaam of all liability.
- When working on this appliance, observe precautions in the literature, on tags, on labels attached to or shipped with the appliance and other safety precautions that may apply.

### WARNING



Appliance and accessories may be heavy. To prevent serious injury, ALWAYS use a sufficient number of trained and experienced workers when moving or leveling appliance and handling accessories.

### WARNING



Hood glass extended to the full, upright portion is stabilized through the use of gas struts designed for the full, load-bearing weight. These struts could weaken or fail due to wear, environmental conditions or aging.



To prevent SERIOUS INJURY or PROPERTY DAMAGE: Operators should be aware of any increase in effort to lift the hood and initiate an immediate gas strut safety check. DO NOT lift the hood in this condition.

### WARNING



This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision concerning use of the appliance by person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

### WARNING



If the appliance is not cleaned or is not cleaned well enough, deposits of grease and or food residues inside the appliance may catch fire. If fat deposits and/or food waste inside the appliance ignite disconnect the appliance from the main power and use a fire extinguisher (do not use water to extinguish a grease fire!). Failure to clean the appliance properly may cause fire, personal injury, death, invalidates the warranty and relieves Alto-Shaam of all liability.

### WARNING



Improper installation, alteration, adjustment, service, cleaning, or maintenance could result in property damage, severe injury, or death.

READ and UNDERSTAND the installation, operating and maintenance instructions thoroughly before installing, servicing, or operating this equipment.

### CAUTION



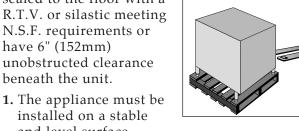
To prevent SEVERE PERSONAL INJURY or PROPERTY DAMAGE:

ALWAYS use hand protection when operating this appliance to avoid burns. Metal parts of this equipment become extremely hot when in operation.

### **INSTALLATION**

#### SITE INSTALLATION

In order to maintain established National Sanitation Foundation standards, all stationary floor models must be sealed to the floor with a R.T.V. or silastic meeting N.S.F. requirements or have 6" (152mm) unobstructed clearance beneath the unit.



- and level surface.
- **2. DO NOT** install this appliance in any area where it may be affected by any adverse conditions such as steam, grease, dripping water, high temperatures, or any other severely adverse conditions.
- **3. DO NOT** install a heated display case near a cold air source such as a freezer, air conditioning vents, or in any area where outside air fluctuation can affect performance.
- **4.** This appliance must be kept free and clear of any obstructions blocking access for maintenance or service.

A number of adjustments are associated with initial installation and start-up. It is important that these adjustments be conducted by a qualified service technician. Installation and start-up adjustments are the responsibility of the dealer or user. These adjustments include but are not limited to thermostat calibration, door adjustment, leveling, electrical hook-up and installation of optional casters or legs.

#### **LEVELING**

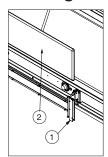


Level the appliance from side-to-side and front-to-back with the use of a spirit level.

We recommend checking the level periodically to ensure the floor has not shifted nor the appliance moved.

**NOTICE:** Failure to properly level this appliance can cause improper function.

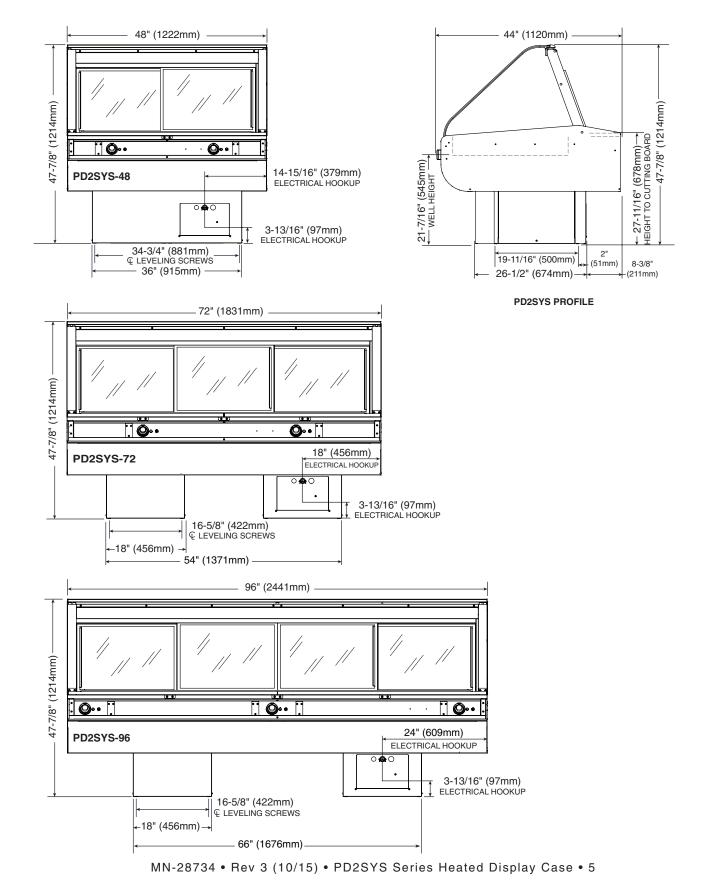
#### **Cutting board installation:**



- 1. Place both brackets in the closed (down) position.
- 2. Slide cutting board back flanges down onto brackets.
- 3. Pivot installed board to a horizontal position and slide bracket down to lock in the open position. (NOT SHOWN)

#### SITE INSTALLATION

#### **PD2SYS SERIES**



### **INSTALLATION**

#### ELECTRICAL CONNECTION



Ensure power source matches voltage identified on appliance rating tag. The rating tag provides essential technical information required for any appliance installation, maintenance or repairs. Do not remove, damage or modify the rating tag.



To prevent SERIOUS INJURY, DEATH, or PROPERTY DAMAGE:

All electrical connections must be made by a qualified and trained service technician in accordance with applicable electrical codes.



This appliance MUST be adequately grounded in accordance with local electrical codes or, in the absence of local codes, with the current edition of the National Electrical Code ANSI/NFPA No. 70. In Canada, all electrical connections are to be made in accordance with CSA C22.1, Canadian Electrical Code Part 1 or local codes.

### WARNING



To prevent SERIOUS INJURY, DEATH or PROPERTY DAMAGE:

All electrical connections must be made by a qualified and trained service technician in accordance with applicable electrical codes.

Plug the unit into a properly grounded receptacle ONLY, positioning the unit so that the plug is easily accessible in case of an emergency. Arcing will occur when connecting or disconnecting the unit unless all controls are in the "OFF" position.

#### **REGARDING INTERNATIONAL STANDARD UNITS:**

If the unit is not equipped with flexible cord and plug, an all-pole country approved disconnection device which has a contact separation of at least 3mm in all poles must be incorporated in the fixed wiring for disconnection. When using a cord without a plug, the green/yellow conductor shall be connected to the terminal which is marked with the ground symbol. If a plug is used, the socket outlet must be easily accessible. If the power cord needs replacement, use a similar one obtained from the distributor.



For CE approved units: To prevent an electrical shock hazard between the appliance and other appliances or metal parts in close vicinity, an equalization-bonding stud is provided. An equalization bonding lead must be connected to this stud and the other appliances/metal parts to provide sufficient protection against potential difference. The terminal is marked with the following symbol.

#### Hard wired models:

Hard wired models must be equipped with a country certified external allpole disconnection switch with sufficient contact separation.

If a power cord is used for the connection of the product an oil resistant cord like H05RN or H07RN or equivalent must be used.

**NOTICE:** Where local codes and CE regulatory requirements apply, appliances must be connected to an electrical circuit that is protected by an external GFCI outlet.

### **ELECTRICAL CONNECTION**

Wire diagrams are located in the literature package that came with the unit.

		ELE	CTRIC	AL	
48 Series					
VOLTAGE	PHA	SE CYCLE/	HZ AM	IPS KW	
120/208-24	0 1	50/6	50 13	.9 3.3	
208	1	50/6	50 11	.8 2.5	BARE END, NO PLUG
240	1	50/6	50 13	.9 3.3	
230	1	50/6	50 12	6 2.9	CEE 7/7 220-230V PLUG (PLUG - COUNTERTOP ONLY; TERMINAL BLOCK - SYSTEM)
72 Series					
VOLTAGE	PHASE C	YCLE/HZ	AMPS	к <b>W</b>	
120/208-240	1	50/60	18.7	4.5	
208		50/60	16.2	3.4	BARE END, NO PLUG
240	1	50/60	18.7	4.5	
230	1	50/60	18.3	4.2	BARE END, NO PLUG
380-415	3	50/60	10.6	4.4	
380	3	50/60	50 9.7		BARE END, NO PLUG
480	3	50/60	10.6	4.4	
96 Series					
VOLTAGE	PHASE	CYCLE/HZ	AMPS	кW	
120/208-240	1	50/60	21.7	5.2	
208	1	50/60	18.9	4.0	BARE END, NO PLUG
240	1	50/60	21.7	5.2	
230	1	50/60	23.4	5.6	BARE END, NO PLUG
380-415	3	50/60	14.4	6.0	
380	3	50/60	13.8	5.2	BARE END, NO PLUG
415	3	50/60	14.4	6.0	

### **INSTALLATION**

FACTORY INSTALLED OPTIONS						
DESCRIPTION	PD2SYS-48 SERIES	PD2SYS-72 SERIES	PD2SYS-96 SERIES			
INDEPENDENT ELECTRICAL OUTLET	5001781	5001781	5001781			
TEMPERATURE PROBE	5004916	5004917	5004918			

ACCESSORIES							
DESCRIPTION	ON	PD2SYS-48 SERIES	PD2SYS-72 SERIES	PD2SYS-96 SERIES			
BUTTING KIT (SEAMLESSLY CONNECT MUL	TIPLE SYSTEMS TOGETHER)	5009002	5009002	5009002			
CARVING STATION		5001874	5001874	5001874			
PAN INSERT, SELF SERVICE	4" (102mm) DEEP	1001990	1001991	_			
PLATFORM SCALE RIGHT HAND		5005337	5005337	5005337			
	LEFT HAND	5005338	5005338	5005338			
SHEET PAN DIVIDER BAR PACKAGE	PD2SYS-48, -48/P	5002802	_	_			
	PD2SYS-72, -72/P	<del>_</del>	5002803	_			
	PD2SYS-72/PL, -72/PR	<del>_</del>	5002804	_			
	PD2SYS-96	<u> </u>	<u> </u>	5002805			
	PD2SYS-96/PL, -96/PR	_	_	5002806			
THERMOSTAT GUARD COVER PLATE		5007660 (2 REQ'D)	5007660 (2 REQ'D)	5007660 (3 REQ'D)			

### **OPERATING INSTRUCTIONS**

#### START-UP OPERATION

#### **BEFORE INITIAL USE:**

Interior display case surfaces must be heated to remove surface oils and the accompanying odor produced during the first use of the appliance.

Remove pans. Turn thermostats to the "ON" position. Set thermostats to the 10 setting. Allow the unit to heat for 30 minutes or until no odor is detected.

#### **PREHEATING:**

The unit should be preheated at the 10 setting for a minimum of 30-45 minutes before loading the case with hot food. Follow the operating instructions indicated on the next page of this manual.

### **OPERATING INSTRUCTIONS**

#### **OPERATING PROCEDURES**

#### 1. DO NOT ADD WATER TO DISPLAY CASE

Halo Heat display cases maintain a constant but gentle temperature and eliminate much of the moisture loss associated with conventional display cases. Because of this gentle heat, it is not necessary to add water to the display case. As a matter of fact, adding water is not recommended since water will accelerate the deterioration of the product, and will damage the unit voiding the warranty.

### 2. PLACE DIVIDERS AND SERVING PANS IN CASE

Refer to the pan layout diagrams for different types of pan accommodations. A complete pan configuration layout is located in this manual. It is <u>VERY</u> important to note, no matter what type of pan configuration chosen, pan separator bars or divider bars must be used to close all gaps between pans, and all gaps between the pans and the edges of the display case. If these gaps are not closed, heat will escape from the bottom of the case into the display area. As a consequence, heat distribution will be uneven and uniform temperature will be difficult to hold. If needed, additional pan divider bars are available. The supplied self-serve pan inserts with wire grids are for use with pre-packaged foods in the self-serve sections of the units.

# 3. TURN DISPLAY LIGHTS "ON" AND SET THE THERMOSTAT(S) AT NUMBER "10" TO PREHEAT

A indicator light will illuminate when the thermostat(s) is (are) turned "ON." The indicator(s) will remain lit as long as the unit is preheating or calling for heat. The unit should be preheated at the 10 setting for a minimum of 30-45 minutes before loading the case with hot food. When preheating is completed, or whenever the unit reaches any temperature set by the operator between 1 and 10, the indicator light(s) will go "OUT".

#### 4. LOAD HOT FOODS INTO DISPLAY CASE

Be certain only hot food is transferred into the display case. Before loading food into the case, use a pocket-type meat thermometer to make certain all products have reached an internal temperature of 140° to 160° F (60° to 71°C). If any food product is not at proper serving temperature, use a Halo Heat cooking and holding oven, set at 250° to 275°F (121° to 135°C), or a Combitherm oven to bring the product within the correct temperature range.

- Use hand protection when handling hot items.
- Be certain only hot PREPACKAGED foods in appropriate heat tested containers are used in the self-service section of the display case.
- Do not stack food containers.

#### 5. RESET THERMOSTAT(S) AS NEEDED

After all products are loaded into the display case and the doors are closed, it is necessary to reset the thermostat(s). For fully enclosed sections, reset the thermostat to the number "8" setting. Cases with a self-service section should be maintained between number "9" and number "10" for the self-service section **only**. THESE SETTINGS WILL NOT NECESSARILY BE FINAL. Since proper temperature range depends on the type of products and the quantities being held, it is necessary to periodically use a pocket thermometer to check each item to make certain the correct temperatures are being maintained. Proper temperature range is between a minimum of 140° and 160°F (60° and 71°C). Normally, this will require a thermostat setting of between number "6" and "8" in fully enclosed cases. Selfservice cases or sections will always require a higher thermostat setting.

#### 6. PLACEMENT OF FOOD PROBE

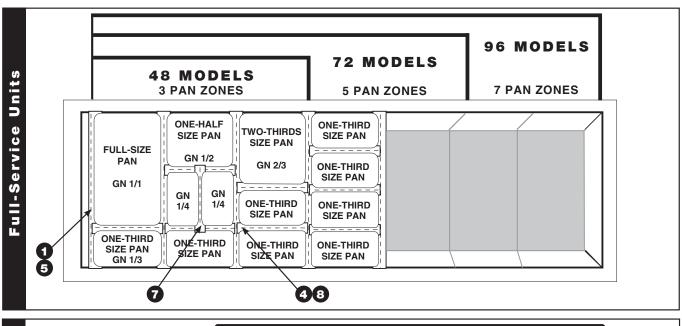
If the unit is equipped with the probe accessory, wipe each probe and probe tip with a disposable alcohol pad to clean and sanitize before using. If the probe is left in its bracket, the LED temperature display will indicate the ambient air temperature inside the case. To place a probe into food kept in the case, remove the probe from the bracket and push the probe tip halfway into the product, positioning the tip at the center of the food mass. If placing into solid foods such as meat roast or poultry breasts, push the probe in from a straight downward position or in from the side to the center position. If placing into a semi-liquid or liquid product, the probe cable will probably need to be secured to keep the probe positioned properly. Do not let the probe tip touch the edges or sides. Tape the probe cable to the lip or edge of the container. Wipe each probe tip with a clean paper towel to remove food debris after each use. Follow by wiping probes with a disposable alcohol pad, and return each probe to the proper bracket position.

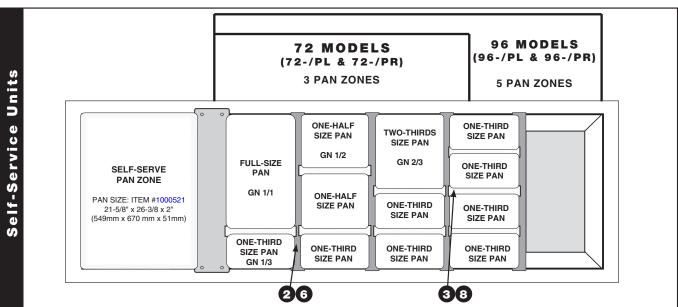
#### 7. SERVE FRESH HOT FOOD

Keep hot foods looking fresh. Occasionally stir or rotate food as needed. Serve food products in appropriate heat tested packages or containers. Keep display case doors closed after serving. Wipe spills immediately to assure maximum eye appeal and to ease end of the day cleanup.

### **OPERATING INSTRUCTIONS**

#### PAN CONFIGURATIONS • HEATED DISPLAY CASES





	STANDARD BARS INCLUDED IN EACH PACKAGE										
	MODEL > 48 72 96										
F	PART NO.	DESCRIPTION	DIMENSIONS (W x L)	FULL	SELF	FULL	SELF	FULL	SELF		
DC	MESTIC PA	CKAGES									
0	1002584	LONG (FULL, HALF, & THIRD SIZE)	2-1/2" x 28" (64mm x 711mm)	4	_	4	2	_	-		
2	1002590	LONG (FULL, HALF, & THIRD SIZE)	1-3/16" x 28" (46mm x 711mm)	—	_	_	_	6	6		
8	1002621	SHORT (FULL, HALF, & THIRD SIZE)	1-15/32" x 13-1/2" (37mm x 343mm)	3	-	5	3	7	7		
4	11318	SHORT (FULL, HALF, & THIRD SIZE)	1" x 13-1/2" (25mm x 343mm)	9	_	15	9	21	21		
IN	TERNATION	AL PACKAGES									
6	1002585	LONG (GN 1/1, GN 1/2, & GN 1/3)	58mm x 711mm	4	_	10	6	_	_		
6	1002591	LONG (GN 1/1, GN 1/2, & GN 1/3)	41mm x 711mm	-				6	6		
0	1002619	SHORT (GN 1/4)	25mm x 270mm	6	_	10	6	14	14		
8	1000544	SHORT (GN 1/1, GN 1/2, & GN 1/3)	25mm x 327mm	9		15	9	21	21		

\*Not Shown

### **OPERATING INSTRUCTIONS**

#### **GENERAL HOLDING GUIDELINES**

Chefs, cooks and other specialized food service personnel employ varied methods of cooking. Proper holding temperatures for a specific food product must be based on the moisture content of the product, product density, volume, and proper serving temperatures. Safe holding temperatures must also be correlated with palatability in determining the length of holding time for a specific product.

Halo Heat maintains the maximum amount of product moisture content without the addition of water, water vapor, or steam. Maintaining maximum natural product moisture preserves the natural flavor of the product and provides a more genuine taste. In addition to product moisture retention, the gentle properties of Halo Heat maintain a consistent temperature throughout the cabinet without the necessity of a heat distribution fan, thereby preventing further moisture loss due to evaporation or dehydration.

When product is removed from a high temperature cooking environment for immediate transfer into equipment with the lower temperature required for hot food holding, condensation can form on the outside of the product and on the inside of plastic containers used in self-service applications. Allowing the product to release the initial steam and heat produced by high temperature cooking can alleviate this condition. To preserve the safety and quality of freshly cooked foods however, a maximum of 1 to 2 minutes must be the only time period allowed for the initial heat to be released from the product.

The unit is equipped with a thermostat indicating a range of between 1 and 10. Use a metal-stemmed indicating thermometer to measure the internal temperature of the product(s) being held. Adjust the thermostat setting to achieve the best overall setting based on internal product temperature.

HOLDING TEMPERATURE RANGE						
MEAT	FAHRENHEIT	CELSIUS				
BEEF ROAST — Rare	130°F	54°C				
BEEF ROAST — Med/Well Done	155°F	68°C				
BEEF BRISKET	160°F — 175°F	71°C — 79°C				
CORN BEEF	160°F — 175°F	71°C — 79°C				
PASTRAMI	160°F — 175°F	71°C — 79°C				
PRIME RIB — Rare	130°F	54°C				
STEAKS — Broiled/Fried	140°F — 160°F	60°C — 71°C				
RIBS — Beef or Pork	160°F	71°C				
VEAL	160°F — 175°F	71°C — 79°C				
НАМ	160°F — 175°F	71°C — 79°C				
PORK	160°F — 175°F	71°C — 79°C				
LAMB	160°F — 175°F	71°C — 79°C				
POULTRY						
CHICKEN — Fried/Baked	160°F — 175°F	71°C — 79°C				
DUCK	160°F — 175°F	71°C — 79°C				
TURKEY	160°F — 175°F	71°C — 79°C				
GENERAL	160°F — 175°F	71°C — 79°C				
FISH/SEAFOOD						
FISH — Baked/Fried	160°F — 175°F	71°C — 79°C				
LOBSTER	160°F — 175°F	71°C — 79°C				
SHRIMP — Fried	160°F — 175°F	71°C — 79°C				
BAKED GOODS						
BREADS/ROLLS	120°F — 140°F	49°C — 60°C				
MISCELLANEOUS						
CASSEROLES	160°F — 175°F	71°C — 79°C				
DOUGH — Proofing	80°F — 100°F	27°C — 38°C				
EGGS —Fried	150°F — 160°F	66°C — 71°C				
FROZEN ENTREES	160°F — 175°F	71°C — 79°C				
HORS D'OEUVRES	160°F — 180°F	71°C — 82°C				
PASTA	160°F — 180°F	71°C — 82°C				
PIZZA	160°F — 180°F	71°C — 82°C				
POTATOES	180°F	82°C				
PLATED MEALS	140°F — 165°F	60°C — 74°C				
SAUCES	140°F — 200°F	60°C — 93°C				
SOUP	140°F — 200°F	60°C — 93°C				
VEGETABLES	160°F — 175°F	71°C — 79°C				

THE HOLDING TEMPERATURES LISTED ARE SUGGESTED GUIDELINES ONLY. ALL FOOD HOLDING SHOULD BE BASED ON INTERNAL PRODUCT TEMPERATURES. ALWAYS FOLLOW LOCAL HEALTH (HYGIENE) REGULATIONS FOR ALL INTERNAL TEMPERATURE REQUIREMENTS.

#### CLEANING AND PREVENTATIVE MAINTENANCE

#### PROTECTING STAINLESS STEEL SURFACES

It is important to guard against corrosion in the care of stainless steel surfaces. Harsh, corrosive, or inappropriate chemicals can completely destroy the

protective surface layer of stainless steel. Abrasive

pads, steel wool, or metal implements will abrade surfaces causing damage to this protective coating and will eventually result in areas of corrosion. Even water, particularly hard water that contains high to moderate concentrations of chloride, will cause oxidation and pitting that result in rust and corrosion. In addition, many acidic foods spilled and left to remain on metal surfaces are contributing factors that will corrode surfaces.

Proper cleaning agents, materials, and methods are vital to maintaining the appearance and life of this appliance. Spilled foods should be removed and the area wiped as soon as possible but at the very least, a minimum of once a day. Always thoroughly rinse surfaces after using a cleaning agent and wipe standing water as quickly as possible after rinsing.

#### **CLEANING AGENTS**

Use non-abrasive cleaning products designed for use on stainless steel surfaces. Cleaning agents must be chloride-free compounds and must not contain quaternary salts. Never use hydrochloric acid (muriatic acid) on stainless steel surfaces. Always use the proper cleaning agent at the manufacturer's recommended strength. Contact your local cleaning supplier for product recommendations.

#### **CLEANING MATERIALS**

The cleaning function can usually be accomplished with the proper cleaning agent and a soft, clean cloth. When more aggressive methods must be employed, use a non-abrasive scouring pad on difficult areas and make certain to scrub with the visible grain of surface metal to avoid surface scratches. Never use wire brushes, metal scouring pads, or scrapers to remove food residue.

### CAUTION



To protect stainless steel surfaces, completely avoid the use of abrasive cleaning compounds, chloride based cleaners, or cleaners containing quaternary salts. NEVER use hydrochloric acid (muriatic acid) on stainless steel. NEVER use wire brushes, metal scouring pads or scrapers.

### WARNING



If the appliance is not cleaned or is not cleaned well enough, deposits of grease and or food residues inside the appliance may catch fire. If fat deposits and/or food waste inside the appliance ignite disconnect the appliance from the main power and use a fire extinguisher (do not use water to extinguish a grease fire!). Failure to clean the appliance properly may cause fire, personal injury, death, invalidates the warranty and relieves Alto-Shaam of all liability.

#### PREVENTATIVE MAINTENANCE CHECKLIST

	Always include both more regarding the unit.	del and serial numbers in your correspondence	
	Company:		
	Serial Number:		
		Voltage:	
	Inspection Date:		
WEEKLY CH	display case and glas  CK LIST:  d inspect light bulbs.	ss as detailed in this manual.	
☐ Inspect end	d and front glass pied	ces for any signs of chips and cracks.	
•		ately if a crack or chip is noted.	
	ruts (full service cas	•	
_	he front glass fully.	oc chily).	
_	· ·	spended without dropping back down.	
	•		
	as possible.	he glass in an upright position, sched	ule service as

SERIAL NUMBER IS REQUIRED FOR ALL INQUIRIES

#### **COMPONENT FAILURE & REPLACEMENT** List details of the failure(s) with the date they occured. (Leave blank if components are working properly) Component: Date (MM/DD/YY): Component: \_\_\_\_\_ Date (MM/DD/YY): Date (MM/DD/YY): Component: Component: \_\_\_\_ Date (MM/DD/YY): Date (MM/DD/YY): Component: Component: \_\_\_\_\_ Date (MM/DD/YY): Component: Date (MM/DD/YY):

### PREVENTATIVE MAINTENANCE CHECKLIST

SERIAL NUMBER IS REQUIRED FOR ALL INQUIRIES							
Always include both model and serial numbers in your correspondence regarding the unit.							
Company:	Company:						
Model:							
Serial Number:							
Purchased From:							
Date Installed:	Voltage:						
Inspection Date:							

#### **EVERY 12 MONTHS CHECK LIST:**

Ir	rspect	tion	by	a	fact	ory	aut	hor	ized	l ted	chni	icia	ın.
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Spc	ction by a factory authorized technician.
	Open control panel and inspect/tighten all wiring.
	Inspect all electrical components.
	Test elements for electrical short to ground. Replace/repair as needed.
	Remove top cover and inspect light wiring and light receptacles. Repair/replace as needed.
	Visually inspect the well and the well surface for any indications of cracking, deterioration, distortion or misuse.
	Replace end glass gasket.
	Inspect handle gasket. Replace as needed.
	Replace sliding glass door gaskets.
	Inspect glass alignment.
	Inspect glass clamp and glass position in clamp. Tighten/replace as needed.
	Inspect any customer bumper material. Replace as needed.
	Perform thermostat calibration based on factory recommended procedures.

### **COMPONENT FAILURE & REPLACEMENT**

Note any component failure(s) that was discovered during this twelve month inspection. (Leave blank if components are working properly)

### DANGER



To prevent SERIOUS PERSONAL INJURY, DEATH, or PROPERTY DAMAGE:



DO NOT steam clean, hose down or flood the interior or exterior with water or liquid solution of any kind. DO NOT use water jet to clean.

Failure to observe this precaution will void the warranty.

### WARNING



To prevent SERIOUS INJURY,
DEATH, OR PROPERTY DAMAGE,
ALWAYS disconnect unit from power
source before cleaning or servicing.

### WARNING



Hood glass extended to the full, upright portion is stabilized through the use of gas struts designed for the full, load-bearing weight. These struts could weaken or fail due to wear, environmental conditions or aging.



To prevent SERIOUS INJURY or PROPERTY DAMAGE: Operators should be aware of any increase in effort to lift the hood and initiate an immediate gas strut safety check. DO NOT lift the hood in this condition.

### DO NOT USE APPLIANCE IF CONTROLS ARE NOT FUNCTIONING PROPERLY

Refer to the Troubleshooting Guide located in this manual or call an authorized service technician.

#### **CLEAN DAILY**

- A. Turn lights and adjustable thermostat(s) to the "OFF" position, disconnect unit from power source and let cool.
- B. Remove, cover or wrap, and refrigerate food.
- C. Clean the interior metal surfaces of the display case with a damp clean cloth or sponge and any good commercial detergent or grease solvent at the recommended strength. Use a plastic scouring pad or oven cleaner for difficult areas. Rinse well to remove all residue and wipe dry.

**NOTICE:** Never use abrasive cleaning compounds, chloride based cleaners, or cleaners containing quaternary salts. Never use hydrochloric acid (muriatic acid) on stainless steel.

- D. Spray heavily soiled areas with a water soluble degreaser and let stand for 10 minutes, then remove soil with a plastic scouring pad.
- E. Clean the glass with a window cleaner. The sliding glass doors are removable allowing for easier cleaning.
- F. Wipe gaskets, control panel and knobs thoroughly since these areas harbor food debris.
- G. Clean the tracks thoroughly to remove build-up of debris.
- H. To help maintain the protective film coating on polished stainless steel, clean the exterior of the unit with a cleaner recommended for stainless steel surfaces. Spray the cleaning agent on a clean cloth and wipe with the grain of the stainless steel.

Always follow appropriate state or local health (hygiene) regulations regarding all applicable cleaning and sanitation requirements for equipment.

#### **CLEAN THE PROBES DAILY**

If the display case is supplied with probes, remove all food soil from probes. Wipe entire probe and cable assembly with warm detergent solution and a clean cloth. Remove detergent by wiping each probe and cable with clean rinse water and a cloth. Wipe probes with disposable alcohol pad or sanitizing solution recommended for food contact surfaces. Allow probe and cable to air dry in probe holding bracket.

### **FOOD SAFETY**

Food flavor and aroma are usually so closely related that it is difficult, if not impossible, to separate them. There is also an important, inseparable relationship between cleanliness and food flavor. Cleanliness, top operating efficiency, and appearance of equipment contribute considerably to savory, appetizing foods.

Most food imparts its own particular aroma and many foods also absorb existing odors. Unfortunately, during this absorption there is not a distinction between GOOD and BAD odors. The majority of objectionable flavors and odors troubling food service operations are caused by bacteria growth. Sourness, rancidity, mustiness, stale or other OFF flavors are usually the result of germ activity.

The easiest way to ensure full, natural food flavor is through comprehensive cleanliness. This means good control of both visible soil (dirt) and invisible soil (germs). A thorough approach to sanitation will provide essential cleanliness. It will ensure an attractive appearance of equipment, along with maximum efficiency and utility. More importantly, a good sanitation program provides one of the key elements in the prevention of foodborne illnesses.

A comprehensive sanitation program should focus on the training of staff in basic sanitation procedures. This includes personal hygiene, proper handling of raw foods, cooking to a safe internal product temperature, and the routine monitoring of internal temperatures from receiving through service. A controlled holding environment for prepared foods is just one of the important factors involved in the prevention of food-borne illnesses. Temperature monitoring and control during receiving, storage, preparation, and the service of foods are of equal importance.

The most accurate method of measuring safe temperatures of both hot and cold foods is by internal product temperature. A quality thermometer is an effective tool for this purpose, and should be routinely used on all products that require holding at a specific temperature.

INTERNAL FOOD PRODUCT TEMPERATURES								
HOT FOODS								
DANGER ZONE	40°F TO 140°F	(4°C TO 60°C)						
CRITICAL ZONE	70°F TO 120°F	(21°C TO 49°C)						
SAFE ZONE	140°F TO 165°F	(60°C TO 74°C)						
	COLD FOODS							
DANGER ZONE	ABOVE 40°F	(ABOVE 4°C)						
SAFE ZONE	36°F TO 40°F	(2°C TO 4°C)						
	FROZEN FOODS							
DANGER ZONE	ABOVE 32°F	(ABOVE 0°C)						
CRITICAL ZONE	0°F TO 32°F	(-18°C TO 0°C)						
SAFE ZONE	0°F or below	(-18°C or below)						

Hazard Analysis (at) Critical Control Points (HACCP), is a quality control program of operating procedures to assure food integrity, quality, and safety. Taking steps necessary to augment food safety practices is both cost effective and relatively simple. Additional HACCP information is available by contacting:

Center for Food Safety and Applied Nutrition Food and Drug Administration PHONE: 1-888-SAFEFOOD www.foodsafety.gov

#### **CABLE REPLACEMENT KITS**

48 SERIES CABLE REPLACEMENT KIT	
CABLE HEATING SERVICE KIT NO. 4880	
CABLE HEATING ELEMENT	EΤ
RING CONNECTOR	. 4
INSULATION CORNER	ОТ
SHOULDER BUSHING	. 4
CUP BUSHING	. 4
INSULATING SLEEVE	. 4
HIGH TEMPERATURE TAPE1 RC	DLL
STUD, 10/32	. 4
HEX NUT	. 8
	CABLE REPLACEMENT KIT

## WARNING



To prevent SERIOUS INJURY, DEATH, OR PROPERTY DAMAGE, ALWAYS disconnect unit from power source before cleaning or servicing.

#### **CABLE REPLACEMENT KIT** CABLE HEATING SERVICE KIT NO. 4881 INCLUDES: CB-3045 CABLE HEATING ELEMENT......210 FEET CR-3226 IN-3488 BU-3105 SHOULDER BUSHING ......12 BU-3106 SL-3063 TA-3540

HEX NUT......24

ST-2439

NU-2215

72 SERIES

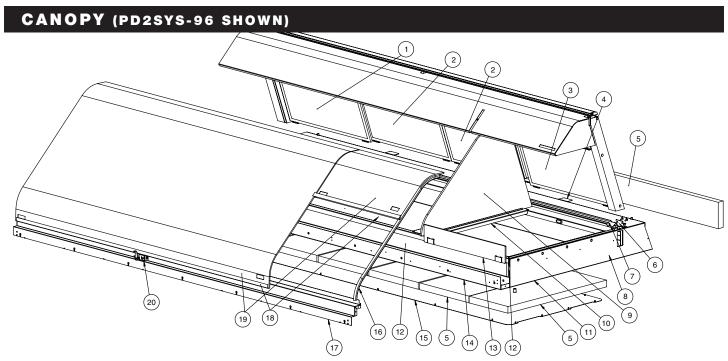
### CAUTION



The performance of this unit has been optimized using the factory provided bulbs. These bulbs should be replaced with an exact replacement or with a factory recommended replacement. These bulbs have been treated to resist breakage and must be replaced with similarly treated bulbs in order to maintain compliance with NSF standards. **DO NOT** over-tighten bulbs in their receptacles as this may cause damage to the bulb filament.

#### 96 SERIES CABLE REPLACEMENT KIT CABLE HEATING SERVICE KIT NO. 14228 INCLUDES: CABLE HEATING ELEMENT......280 FEET CB-3045 CR-3226 RING CONNECTOR ......8 IN-3488 BU-3105 SHOULDER BUSHING .......8 BU-3106 CUP BUSHING ......8 SL-3063 TA-3540 ST-2439 STUD, 10/32.....8 NU-2215

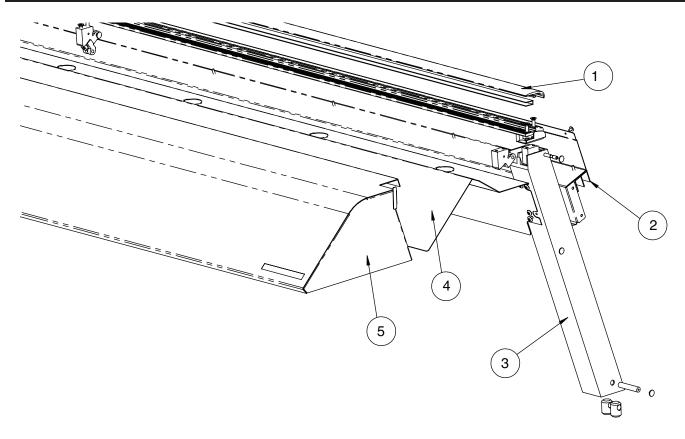
Part numbers and drawings are subject to change without notice.



* NOT SHO	NOT SHOWN MODEL >		PD2SYS-48*		2*	PD2SYS-96	
ITEM	DESCRIPTION	PART NO.	QTY	PART NO.	QTY	PART NO.	QTY
1	DOOR GLASS, RH	_	$\lceil - \rceil$	DR-25424	1	DR-25424	1
2	DOOR GLASS, MIDDLE	DR-25423	1	DR-25423	1	DR-25423	2
3	DOOR GLASS, LH	DR-25422	1	DR-25422	1	DR-25422	1
4	CUTTING BOARD SUPPORT ANGLE	1008051	1	1008051	3	1008051	3
5	INSULATION	IN-22364	1	IN-22364	1	IN-22364	1
6	UPRIGHT ANGLED SUPPORT	1008700	2	1008700	2	1008700	2
7	DOOR TRACK, BOTTOM	TK-26751	1	TK-26753	1	TK-26755	1
8	ELEMENT KIT	4880	1	4881	1	14228	1
9	TEMPERED GLASS DIVIDER -72/P, /PL, /PR; -96/PL, /PR	_		GL-27236	1	GL-22049	1
10	DIVIDER GLASS SUPPORT -72/P, /PL, /PR; -96/PL, /PR	_		5002164	1	5002165	1
11	WELL WRAPPER	5004789	1	5004790	1	5004791	1
12	INSULATION	IN-2003	1	IN-2003	1	IN-2003	1
13	GUARD, HEAT ASSEMBLY -48/P, 72/P*	5013006	1	5013007	1	_	$\top$
	-72/PL, /PR; -96/PL, /PR	_		5013008	1	5013008	1
14	FRONT PANEL SUPPORT FULL-SERVE*	1006000	1	1006001	1	1006002	1
	-48/P, -72/P*	1008708	1	1008709	1	_	
	-72/PL; -96/PL*	_		1008710	1	1008712	1
	-72/PR; -96/PR	_		1008711	1	1008713	1
15	ACCESS PANEL	1000620	1	1001264	1	1001469	1
16	GASKET, END GLASS	GS-22547	2	GS-22547	2	GS-22547	2
17	FRONT UPPER PANEL	1005929	1	1005930	1	1005931	1
18	HANDLE, GLASS FULL-SERVE	HD-27795	1	HD-27796	1	HD-27797	1
	-72/PL, /PR; -96/PL, /PR FULL-SERVE SECTION	_		HD-27795	1	HD-27796	1
	-72/PL, /PR; -96/PL, /PR SELF-SERVE SECTION	_		1001923	1	1001923	1
19	FRONT GLASS, FULL-SERVE	GL-23458	1	GL-23459	1	GL-23458	2
	-72/PL, /PR; -96/PL, /PR			GL-23458	1	GL-23459	1
	FRONT GLASS, SELF-SERVE -48/P, -72/P*	GL-23461	1	GL-23462	1		
	-72/PL, /PR; -96/PL, /PR			GL-23460	1	GL-23460	1
20	HANDLE LOCK	5007762	1	5007762	1	5007762	1

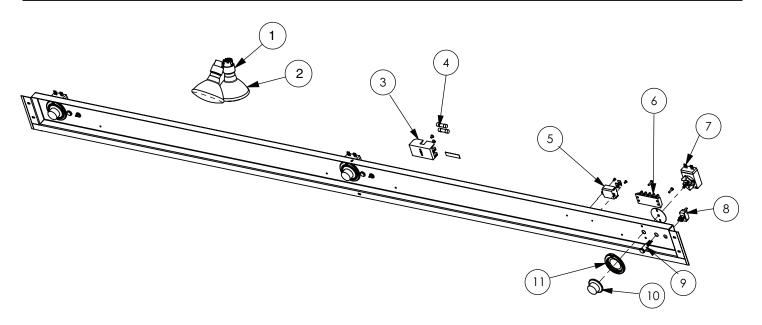
Part numbers and drawings are subject to change without notice.

### TOP ASSEMBLY (PD2SYS-96 SHOWN)



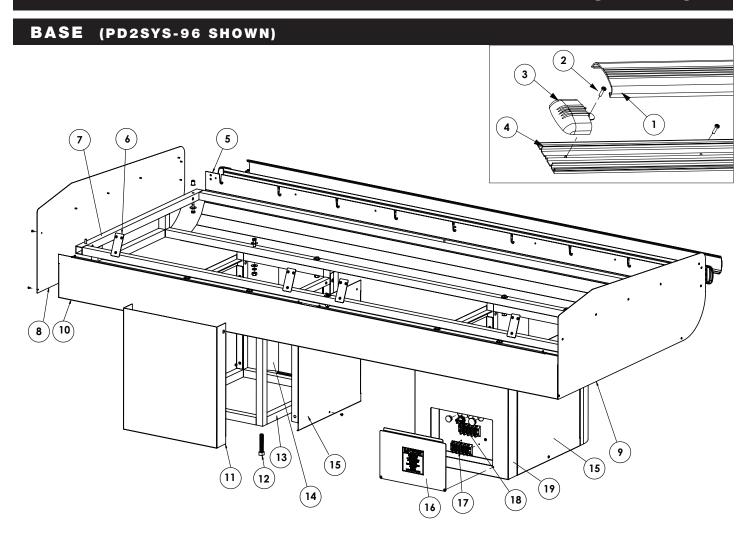
* NOT SH	* NOT SHOWN MODEL >		8*	PD2SYS-7	2*	PD2SYS-9	96
ITEM	DESCRIPTION	PART NO.	QTY	PART NO.	QTY	PART NO.	QTY
1	CLAMP ASSEMBLY	CM-27166	1	CM-27167	1	CM-27168	1
2	DOOR TRACK, UPPER	TK-26752	1	TK-26754	1	TK-26756	1
3	HINGE KIT	HG-28546	1	HG-28546	1	HG-28546	1
4	INNER TOP, WITHOUT TEMP GAUGE FULL-SERVE*	1006147	1	1006148	1	1006151	1
	SELF-SERVE LEFT (/PL)*	_	-	1006149	1	1006152	1
	SELF-SERVE RIGHT (/PR)	_	_	1006150	1	1006153	1
	INNER TOP, WITH TEMP GAUGE FULL-SERVE*	1007323	1	1007324	1	1007327	1
	SELF-SERVE LEFT (/PL)*		_	1007325	1	1007328	1
	SELF-SERVE RIGHT (/PR)		_	1007326	1	1007329	1
5	OUTER TOP FULL-SERVE* & SELF-SERVE	5004997	1	5004998	1	5005001	1
	SELF-SERVE LEFT (/PL)*		_	5004999	1	5005003	1
	SELF-SERVE RIGHT (/PR)	_		5005000	1	5005002	1
6*	STRUT 400N	_	_	SU-26849	4	_	
	600N	SU-26850	2	_		SU-26850	4
7*	LAMP RECEPTACLE 120V/208-240V	RP-3952	6	RP-3952	10	RP-3952	14
	230V, 380-415V	RP-3955	6	RP-3955	10	RP-3955	14

### ELECTRICAL (PD2SYS-96 SHOWN)



* NOT SHO	NOT SHOWN MODEL >		MODEL > PD2SYS-48*		PD2SYS-72*		PD2SYS-96	
ITEM	DESCRIPTIO	N	PART NO.	QTY	PART NO.	QTY	PART NO.	QTY
1	LAMP RECEPTACLE	120V/208-240V	RP-3952	6	RP-3952	10	RP-3952	14
		230V, 380-415V	RP-3955	6	RP-3955	10	RP-3955	14
2	BULB 120	V/208-240V; 90WATT	LP-33592	6	LP-33592	10	LP-33592	14
	120	V/208-240V; 65WATT	LP-34762	6	LP-34762	10	LP-34762	14
	230\	/, 380-415V; 80WATT	LP-33783	6	LP-33783	10	LP-33783	14
3	FUSE HOLDER		FU-3772	1	FU-3772	1	FU-3772	1
4	FUSE, 15 AMP		FU-3775	2	FU-3775	2	FU-3775	2
5	TERMINAL BLOCK, MODULAR	120V/208-240V	BK-25432	1	BK-25432	1	BK-25432	1
		230V	_	-			BK-25432	1
		380-415V	_	_	BK-25432	1	BK-25432	1
6	TERMINAL BLOCK	120V/208-240V	_	-	BK-3021	1	BK-3021	1
		230V	BK-3021	1	BK-3021	1	BK-3021	1
		380-415V		_	BK-3021	1	BK-3021	1
7	THERMOSTAT		TT-3498	2	TT-3498	2	TT-3498	3
8	SWITCH, TOGGLE	120V/208-240V	SW-33896	2	SW-33896	2	SW-33896	3
		230V	SW-3528	2	SW-3528	2	SW-3528	3
	SWITCH, BOOT	230V, 380-415V	SW-3905	2	SW-3905	2	SW-3905	3
9	INDICATOR LIGHT	120V/208-240V	LI-3951	2	LI-3027	2	LI-3027	3
		230V, 380-415V	LI-3951	2	LI-3951	2	LI-3951	3
10	THERMOSTAT KNOB		KN-3473	2	KN-3473	2	KN-3473	3
11	THERMOSTAT BEZEL		TT-3713	2	TT-3713	2	TT-3713	3
12*	BUSHING, STRAIN RELIEF		BU-34717	1	BU-34717	1	BU-33505	1
13*	CORD, 7" (2133mm)	120V/208-240V	CD-3291	1	CD-3557	1	CD-3557	1
	CORD, 7" (2133mm)	230V	CD-3922	1	CD-33490	1	CD-33489	1
	CORD, 7" (2133mm)	380-415V	_	_	CD-3727	1	CD-3727	1

Part numbers and drawings are subject to change without notice.



* NOT SHO	MODEL > PD2SYS-48*		8*	PD2SYS-7	2*	PD2SYS-96	
ITEM	DESCRIPTION	PART NO.	QTY	PART NO.	QTY	PART NO.	QTY
1	BUMPER TRACK	1010949	1	1010950	1	1010951	1
2	SCREW	SC-2077	5	SC-2077	7	SC-2077	9
3	BUMPER, END CAP	BM-29064	2	BM-29064	2	BM-29064	2
4	BUMPER RAIL 4ft (1.22m)	1010952	1	_		_	-
	6ft (1.83m)	_		1010953	1	_	-
	8ft (2.44m)	_	_	_		1010954	1
5	FRONT PANEL, LOWER BLACK	1005932		1005933	1	1005934	1
	STAINLESS STEEL	1006369	1	1006370	1	1006371	1
	CUSTOM COLOR	1006372	1	1006373	1	1006374	1
6	CONTROL PANEL COVER	1006827	2	1006827	2	1006827	4
7	FRAME, MAIN	FR-27173	1	FR-27174	1	FR-27175	1
8	END PANEL, RH BLACK	1006006	1	1006006	1	1006006	1
	STAINLESS STEEL	1006009	1	1006009	1	1006009	1
	CUSTOM COLOR	1006007	1	1006007	1	1006007	1
9	END PANEL, LH BLACK	1006006	1	1006006	1	1006006	1
	STAINLESS STEEL	1006008	1	1006008	1	1006008	1
	CUSTOM COLOR	1006007	1	1006007	1	1006007	1
10	REAR PANEL, LOWER	1004389	1	1004390	1	1004391	1

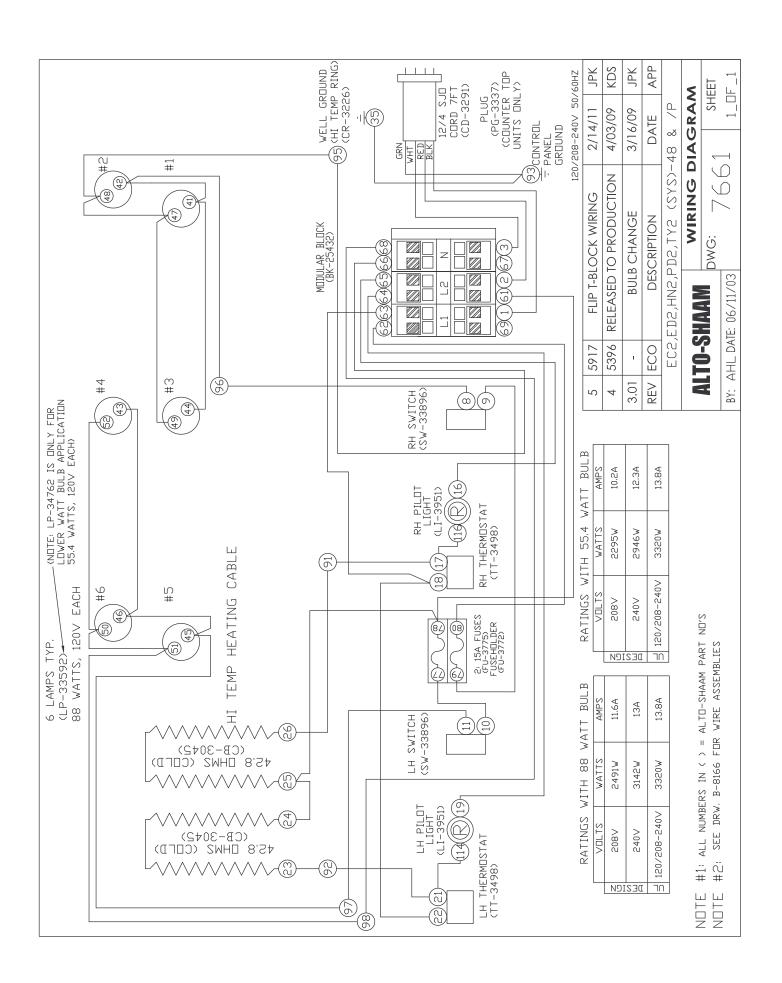
Part numbers and drawings are subject to change without notice.

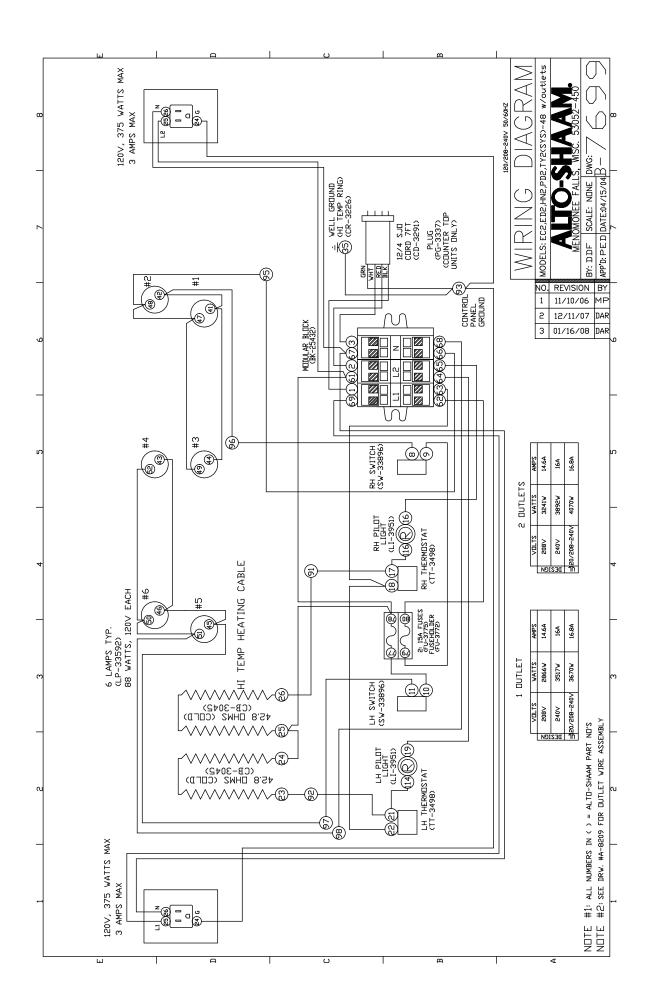
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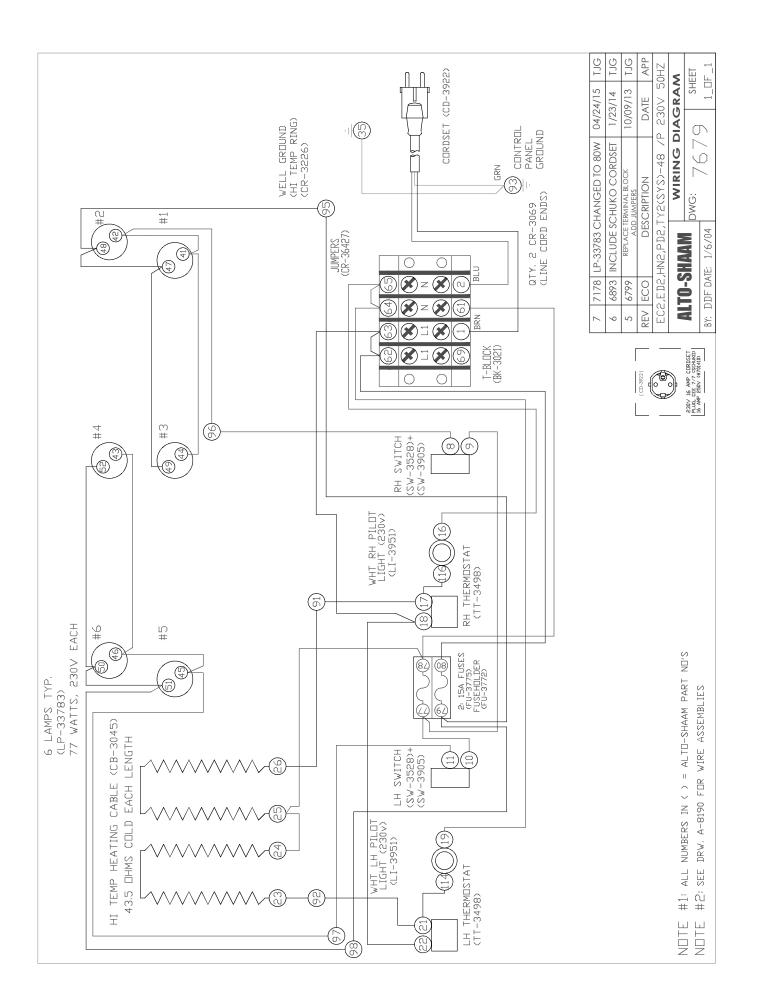
### BASE (PD2SYS-96 SHOWN) CONTINUED

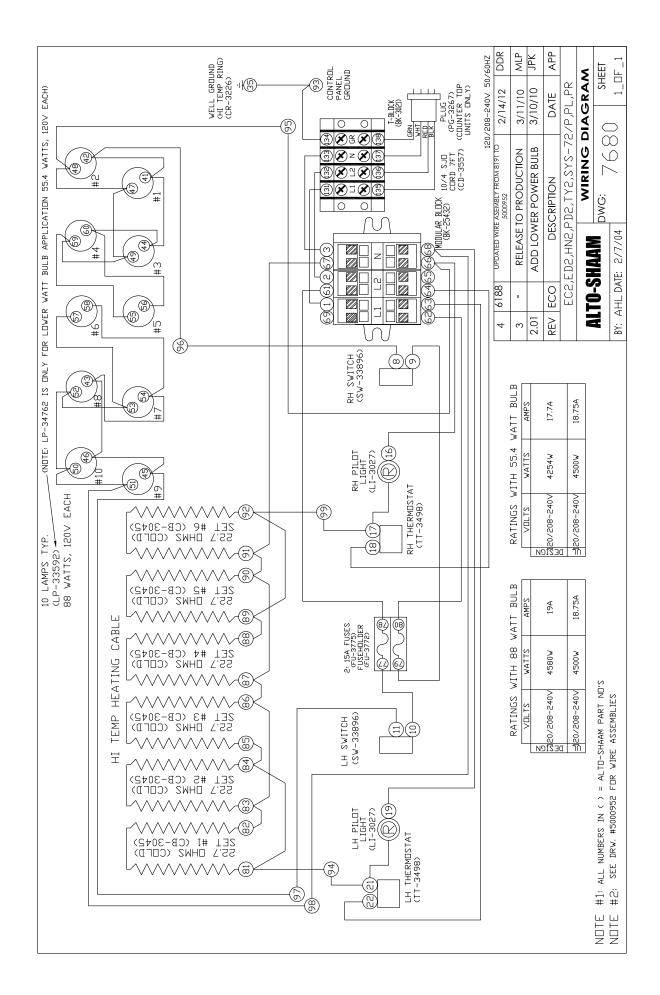
* NOT SHO	MODEL >	PD2SYS-48*		PD2SYS-72*		PD2SYS-96	
ITEM	DESCRIPTION	PART NO.	QTY	PART NO.	QTY	PART NO.	QTY
11	REAR RISER PANEL, 48" (1219mm) HEIGHT BLACK	_		1006012	1	1006012	1
	STAINLESS STEEL	_		1006379	1	1006379	1
	CUSTOM COLOR	_		1006380	1	1006380	1
	REAR RISER PANEL, 45-3/8" (1153mm) HEIGHT BLACK	_		1006568	1	1006568	1
	STAINLESS STEEL	_	1 - 1	1012039	1	1012039	1
	CUSTOM COLOR	_		1012040	1	1012040	1
	REAR RISER PANEL, 54" (1372mm) HEIGHT BLACK			1006570	1	1006570	1
	STAINLESS STEEL	-		1009469	1	1009469	1
	CUSTOM COLOR			1012044	1	1012044	1
12	SCREW, LEVELING	SC-2242	8	SC-2242	8	SC-2242	8
13	RISER, PEDESTAL FRAME 48" (1219mm) HEIGHT	FR-25492	2	FR-25492	2	FR-25492	2
	45-3/8" (1153mm) HEIGHT	FR-23887	2	FR-23887	2	FR-23887	2
	54" (1372mm) HEIGHT	FR-27332	2	FR-27332	2	FR-27332	2
14	FRONT RISER PANEL, 48" (1219mm) HEIGHT BLACK	1006011	1	1006010	2	1006010	2
	STAINLESS STEEL	1006377	2	1006375	2	1006375	2
	CUSTOM COLOR	1006378	2	1006376	2	1006376	2
	FRONT RISER PANEL, 45-3/8" (1153mm) HEIGHT BLACK	1006562	2	1006564	2	1006564	2
	STAINLESS STEEL	1011779	2	1012036	2	1012036	2
	CUSTOM COLOR	1011780	2	1012037	2	1012037	2
	FRONT RISER PANEL, 54" (1372mm) HEIGHT BLACK	1006563	2	1006565	2	1006565	2
	STAINLESS STEEL	1009467	2	1009471	2	1009471	2
	CUSTOM COLOR	1011811	2	1012043	2	1012043	2
15	SIDE RISER PANEL, 48" (1219mm) HEIGHT BLACK	1006018	2	1006018	4	1006018	4
	STAINLESS STEEL	1006385	2	1006385	4	1006385	4
	CUSTOM COLOR	1006386	2	1006386	4	1006386	4
	SIDE RISER PANEL, 45-3/8" (1153mm) HEIGHT BLACK	1006634	2	1006634	4	1006634	4
	STAINLESS STEEL	1011781	2	1011781	4	1011781	4
	CUSTOM COLOR	1011782	2	1011782	4	1011782	4
	SIDE RISER PANEL, 54" (1372mm) HEIGHT BLACK	1006635	2	1006635	4	1006635	4
	STAINLESS STEEL	1006637	2	1006637	4	1006637	4
	CUSTOM COLOR	1011811	2	1011811	4	1011811	4
16	CONTROL BOX COVER BLACK	1006615	1	1006615	1	1006615	1
	STAINLESS STEEL	13292	1	13292	1	13292	1
	CUSTOM COLOR	1007152	1	1007152	1	1007152	1
17	TERMINAL BLOCK	BK-3023	2	BK-3023	2	BK-3023	2
18	3/4" CORD CONNECTOR	CR-3293	1	CR-3293	1	CR-3293	1
19	CONTROL BOX SPOT, 48" (1219mm) HEIGHT BLACK	5004886	1	5004885	1	5004885	1
	STAINLESS STEEL	5005155	1	5005153	1	5005153	1
	CUSTOM COLOR	5005156	1	5005154	1	5005154	1
	CONTROL BOX SPOT, 45-3/8" (1153mm) HEIGHT BLACK	5005329	1	5005331	1	5005331	1
	STAINLESS STEEL	5012813	1	5013276	1	5013276	1
	CUSTOM COLOR	5012814	1	5013277	1	5013277	1
	CONTROL BOX SPOT, 54" (1372mm) HEIGHT BLACK	5008743	1	5005332	1	5005332	1
	STAINLESS STEEL	5008743	1	5008745	1	5008745	1
	CUSTOM COLOR	5012880	1	5013294	1	5013294	1

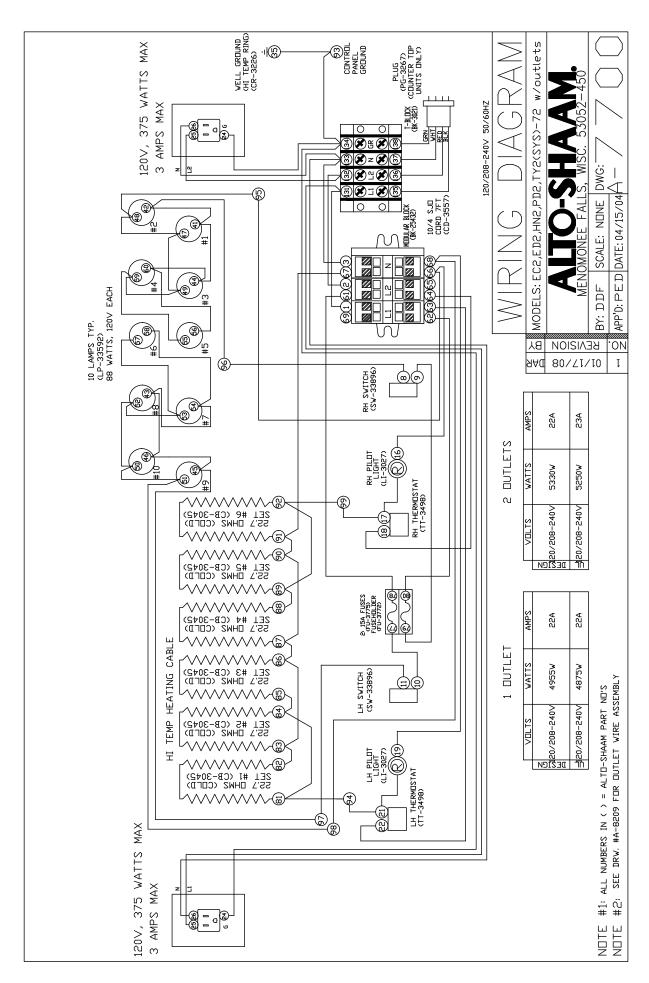
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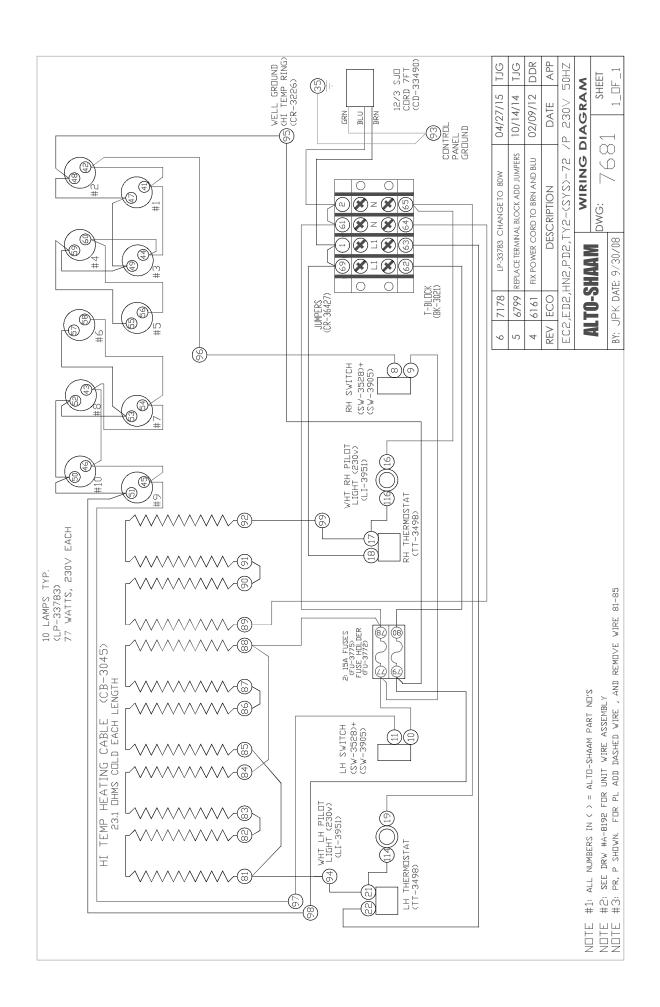


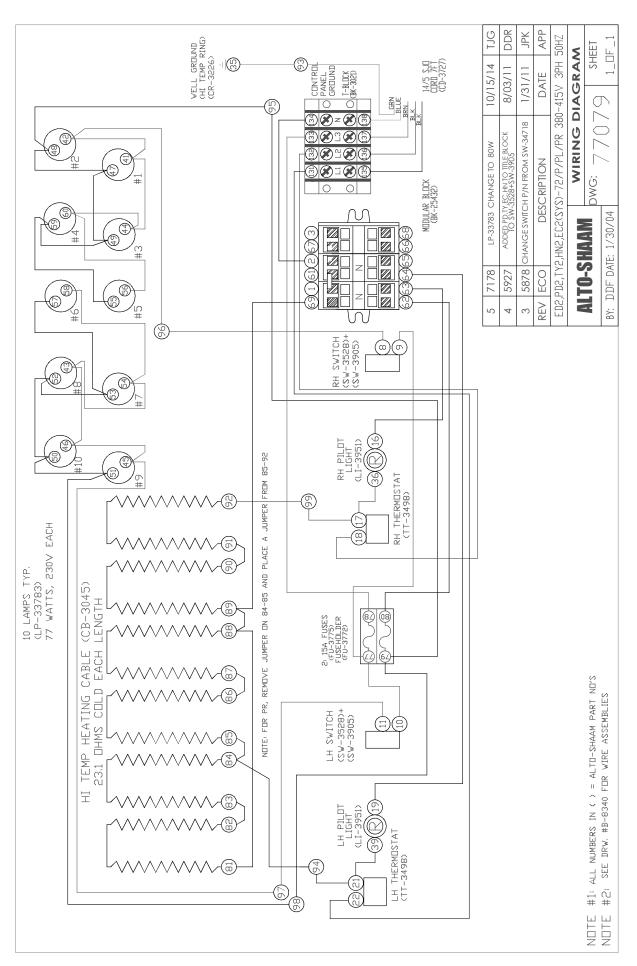




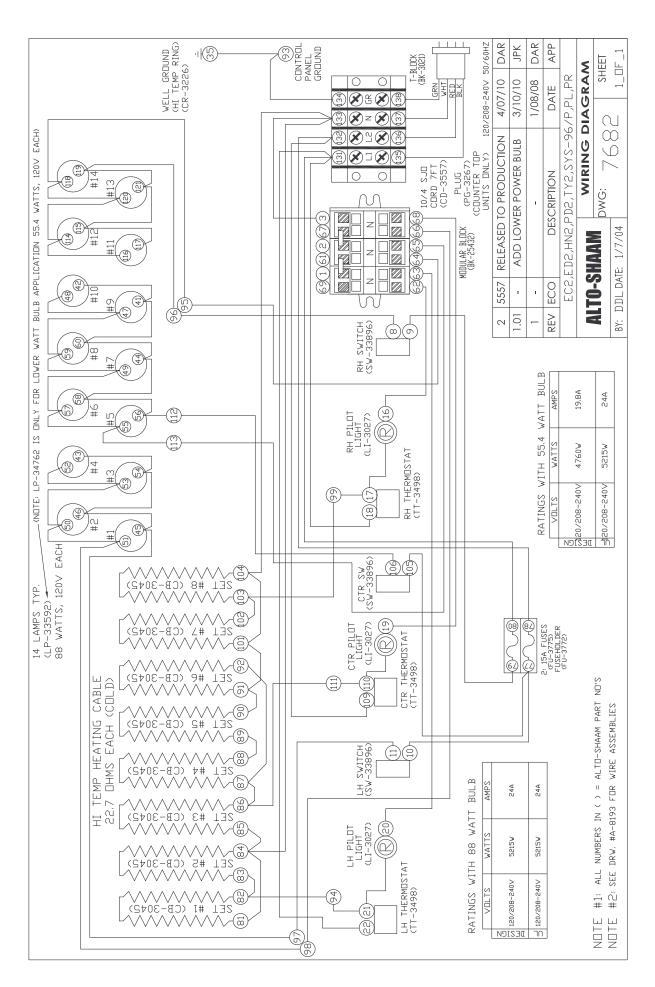


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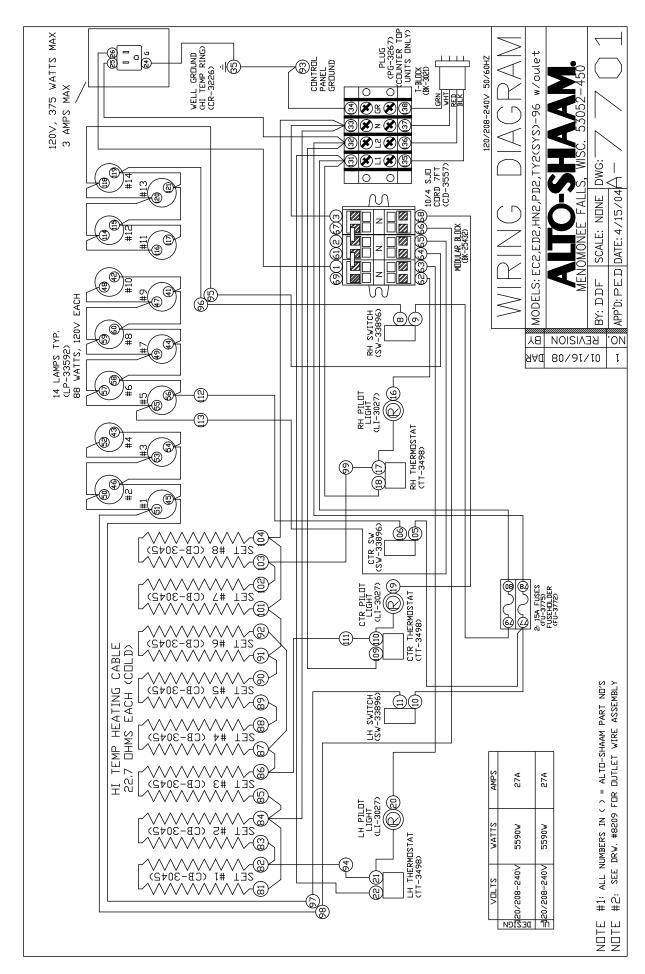


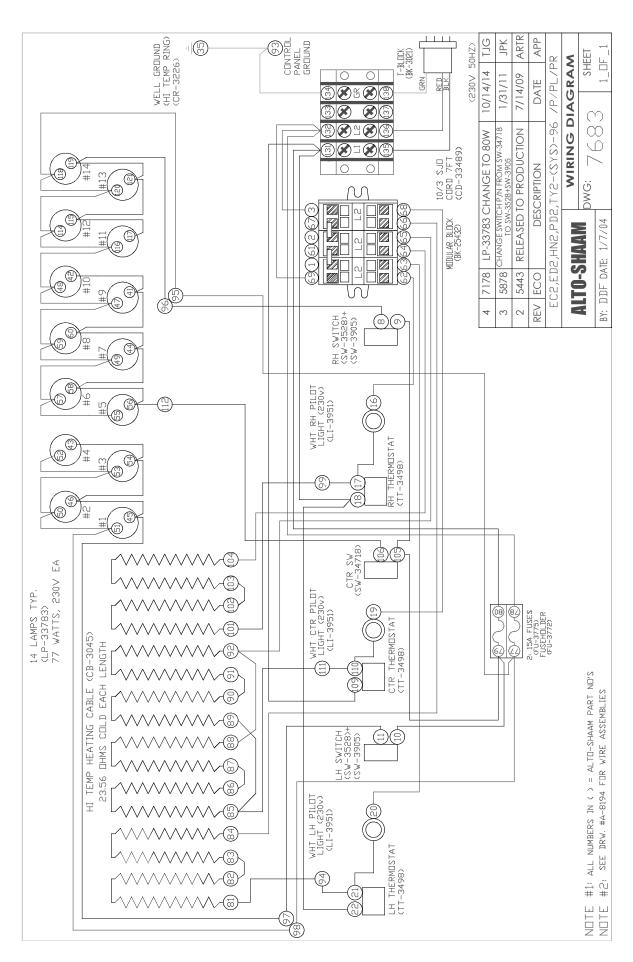


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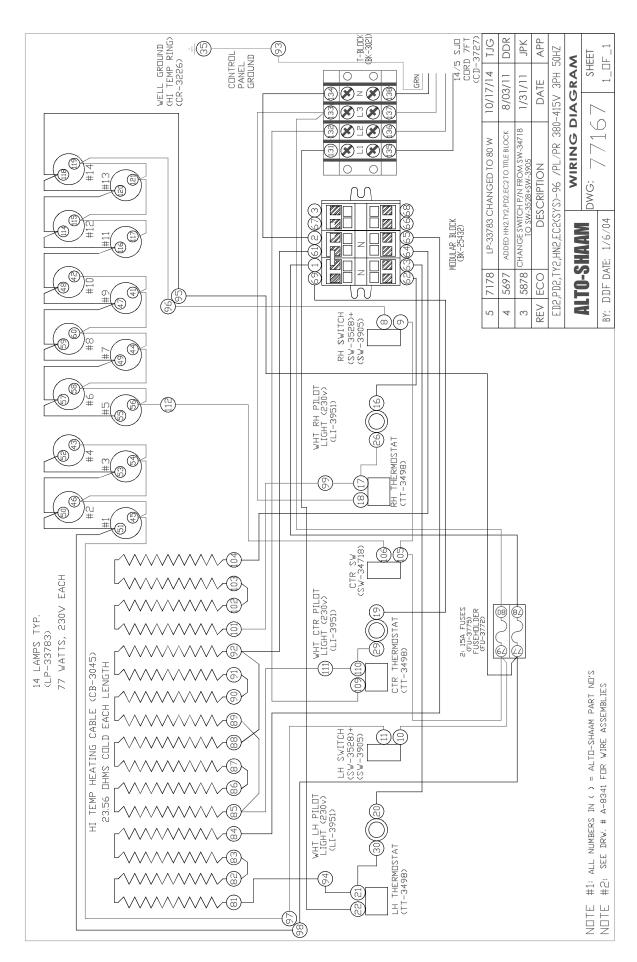


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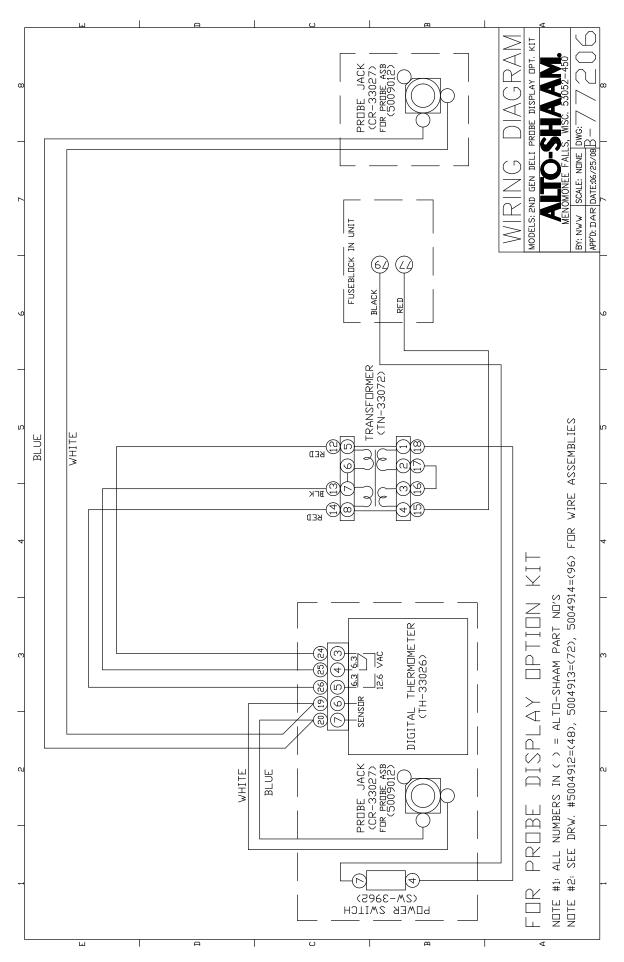




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#### TRANSPORTATION DAMAGE and CLAIMS



All Alto-Shaam equipment is sold F.O.B. shipping point, and when accepted by the carrier, such shipments become the property of the consignee.

Should damage occur in shipment, do not put the appliance into service until the damage has been inspected by an authorized Alto-Shaam service provider.

Shipping damages are a matter between the carrier and the consignee. In such cases, the carrier is assumed to be responsible for the safe delivery of the merchandise, unless negligence can be established on the part of the shipper.

- 1. Make an immediate inspection while the equipment is still in the truck or immediately after it is moved to the receiving area. Do not wait until after the material is moved to a storage area.
- 2. Do not sign a delivery receipt or a freight bill until you have made a proper count and inspection of all merchandise received.
- 3. Note all damage to packages directly on the carrier's delivery receipt.
- 4. Make certain the driver signs this receipt. If he refuses to sign, make a notation of this refusal on the receipt.
- 5. If the driver refuses to allow inspection, write the following on the delivery receipt: *Driver refuses to allow inspection of containers for visible damage.*
- 6. Telephone the carrier's office immediately upon finding damage, and request an inspection. Mail a written confirmation of the time, date, and the person called.
- 7. Save any packages and packing material for further inspection by the carrier.
- 8. Promptly file a written claim with the carrier and attach copies of all supporting paperwork.

We will continue our policy of assisting our customers in collecting claims which have been properly filed and actively pursued. We cannot, however, file any damage claims for you, assume the responsibility of any claims, or accept deductions in payment for such claims.

#### LIMITED WARRANTY

Alto-Shaam, Inc. warrants to the original purchaser only that any original part that is found to be defective in material or workmanship will, at Alto-Shaam's option, subject to provisions hereinafter stated, be replaced with a new or rebuilt part.

#### The original parts warranty period is as follows:

For the refrigeration compressor on Alto-Shaam Quickchillers<sup>™</sup>, five (5) years from the date of installation of appliance.

For the heating element on Halo Heat® cooking and holding ovens, as long as the original purchaser owns the oven. This excludes holding only equipment.

For all other original parts, one (1) year from the date of installation of appliance or fifteen (15) months from the shipping date, whichever occurs first.

The labor warranty period is one (1) year from the date of installation or fifteen (15) months from the shipping date, whichever occurs first. Alto-Shaam will bear normal labor charges performed during standard business hours, excluding overtime, holiday rates or any additional fees.

To be valid, a warranty claim must be asserted during the applicable warranty period. This warranty is not transferable.

#### THIS WARRANTY DOES NOT APPLY TO:

- 1. Calibration.
- 2. Replacement of light bulbs, door gaskets, and/or the replacement of glass due to damage of any kind.
- 3. Equipment damage caused by accident, shipping, improper installation or alteration.
- 4. Equipment used under conditions of abuse, misuse, carelessness or abnormal conditions, including but not limited to, equipment subjected to harsh or inappropriate chemicals, including but not limited to, compounds containing chloride or quaternary salts, poor water quality, or equipment with missing or altered serial numbers.
- 5. Damage incurred as a direct result of poor water quality, inadequate maintenance of steam generators and/or surfaces affected by water quality. Water quality and required maintenance of steam generating equipment is the responsibility of the owner/operator.
- 6. Damage caused by use of any cleaning agent other than Alto-Shaam's Combitherm® Cleaner, including but not limited to damage due to chlorine or other harmful chemicals. Use of Alto-Shaam's Combitherm® Cleaner on Combitherm® ovens is highly recommended.
- 7. Any losses or damage resulting from malfunction, including loss of product, food product, revenue, or consequential or incidental damages of any kind.
- 8. Equipment modified in any manner from original model, substitution of parts other than factory authorized parts, removal of any parts including legs, or addition of any parts.

This warranty is exclusive and is in lieu of all other warranties, express or implied, including the implied warranties of merchantability and fitness for a particular purpose. In no event shall Alto-Shaam be liable for loss of use, loss of revenue or profit, or loss of product, or for any indirect, special, incidental, or consequential damages. No person except an officer of Alto-Shaam, Inc. is authorized to modify this warranty or to incur on behalf of Alto-Shaam any other obligation or liability in connection with Alto-Shaam equipment.

ALTO-SHAAM.

Effective November 1, 2012