



Instruction Manual

Sterno Pretzel Merchandiser

Model No. 6501



GOLD MEDAL® PRODUCTS CO.

10700 Medallion Drive, Cincinnati, Ohio 45241-4807 USA



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SAFETY PRECAUTIONS

	 DANGER
	Improper installation, adjustment, alteration, service, or maintenance can cause property damage, injury, or death. Any alterations to this equipment will void the warranty and may cause a dangerous condition. This appliance is not intended to be operated by means of an external timer or separate remote-control system. NEVER make alterations to this equipment. Read the Installation, Operating, and Maintenance Instructions thoroughly before installing, servicing, or operating this equipment. 014_020416

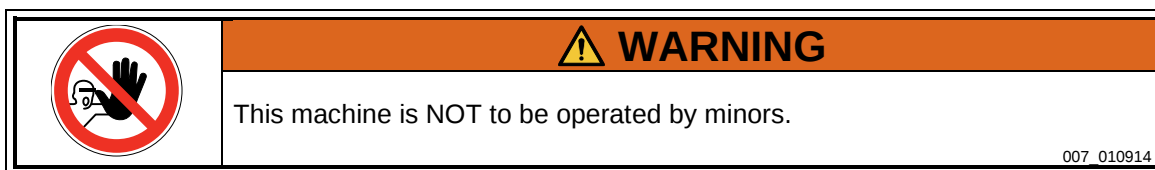
	 WARNING
	To avoid burns, DO NOT touch heated surfaces. DO NOT place or leave objects in contact with heated surfaces. 009_092414

	 WARNING
	ALWAYS wear safety glasses when servicing this equipment. 010_010914

	 WARNING
	No user serviceable parts inside. Refer servicing to qualified service personnel. 011_051514

	 WARNING
	Read and understand operator's manual and all other safety instructions before using this equipment. To order copies of the operator's manual go to gmpopcorn.com or write to Gold Medal Products Co., 10700 Medallion Drive, Cincinnati, OH 45241 USA 1-(800)-543-0862 022_060215

	 WARNING
	DO NOT allow direct contact of this equipment by the public when used in food service locations. Only personnel trained and experienced in the equipment operation may operate this equipment. Carefully read all instructions before operation. 012_010914



Note: Improvements are always being made to Gold Medal's equipment. This information may not be the latest available for your purposes. It is critical that you call Gold Medal's Technical Service Department at 1-800-543-0862 for any questions about your machine operations, replacement parts, or any service questions. (Gold Medal Products Co. does not assume any liability for injury due to careless handling and/or reckless operation of this equipment.) General images may be used in manual for reference only.



INSTALLATION INSTRUCTIONS

Inspection of Shipment

After unpacking, check thoroughly for any damage which may have occurred in transit. Claims should be filed immediately with the transportation company. The warranty does not cover damage that occurs in transit, or damage caused by abuse, or consequential damage due to the operation of this machine, since it is beyond our control (reference warranty in back of manual).

Manual

Read and understand the operator's manual and all other safety instructions before using this equipment. To order copies of the operator's manual go to gmpopcorn.com or write to Gold Medal Products Co., 10700 Medallion Drive, Cincinnati, OH 45241 USA 1-(800)-543-0862.

Model Description

The 6501 Sterno Pretzel Merchandiser includes a water pan (for humidity) and pretzel rack (the rack section over the heat vent is open for heat circulation and to prevent product overheating above the vent). This model uses Sterno to heat the unit, it does not have electric.

Items Included with this Unit

Manual and Warranty Registration Card

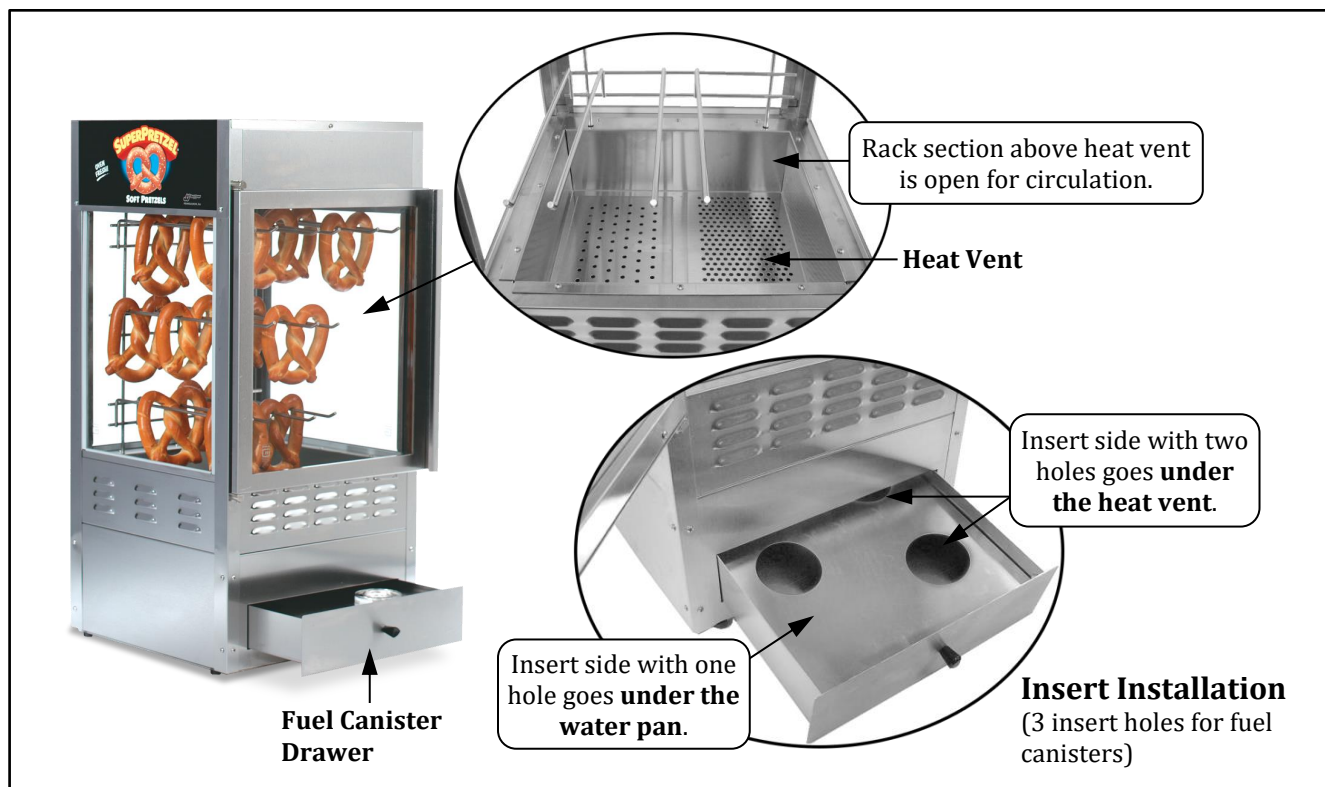
Setup

1. Remove all packing material and tape before starting operation.
2. Make sure the 3-hole insert tray is installed in the fuel drawer to hold the Sterno cans—one hole is positioned under the water pan and the remaining two holes go under the heat vent.
3. Make sure water pan and cover are installed in the cabinet bottom.
4. Install pretzel rack.
 - a. Align top of rack with hooks from cabinet ceiling (hooks support the rack when installed).
 - b. Insert the two bottom rack supports into the holes in the cabinet bottom pan (top of rack must still be supported by the hooks).
5. After setup, the unit should be cleaned prior to use (see Care and Cleaning section).



OPERATING INSTRUCTIONS

Operating Instructions



For best results, use pink, Sterno Brand Canned Heat Fuel Canisters to heat the unit—follow all instructions and review all warnings on product prior to use.

1. Remove steamer pan cover.
2. If humidity is desired in cabinet, pour enough distilled water into the water pan to fill it 1/2" deep, reinstall pan cover (check water supply periodically during use).
3. Remove lids from Sterno cans and place them in the insert holes in the fuel drawer. **Insert must be in drawer for use**, see Insert Installation shown in image above.
4. Light the fuel canisters per instructions on the canister; close the fuel drawer.
5. Load pretzels onto the pretzel rack.

Note: Frozen pretzels take approx. 45–60 mins to preheat.

6. Check Sterno canisters periodically to make sure they are still lit and functioning properly.
7. When finished operating, extinguish cans and allow water to cool completely, then empty the water pan. **DO NOT** attempt to empty the pan while water is hot.



Care and Cleaning

	WARNING To avoid burns, DO NOT touch heated surfaces. DO NOT place or leave objects in contact with heated surfaces. 009_092414
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Good sanitation practice demands that all food preparation equipment be cleaned regularly (only use non-toxic, food grade cleaners).

For surfaces needing further cleaning or degreasing, Watchdog Stainless Cleaner (Item No. 2088) or Watchdog Concession Equipment Degreaser (Item No. 2580) is available for use accordingly. For any cleaning products used, follow the manufacturer's instructions on the product. **DO NOT use oven cleaners or abrasive materials** as they will damage parts of machine.

Follow the directions below to clean the unit each day after use.

1. Allow unit to cool completely before attempting to clean. **DO NOT** drain unit while water is hot.
2. Do not leave water in the pan overnight.
3. Clean all pans, inserts/accessories/rack after use (removable items may be taken to sink to clean with soap and water, then rinse and dry).
4. Wipe unit surfaces clean using a clean, SLIGHTLY damp cloth (cloth may be SLIGHTLY dampened with soap and water, then wipe again to remove any remaining cleaner).
5. Clean glass panels with glass cleaner. Gold Medal Watchdog Glass Cleaner (Item No. 2588) is recommended.
Ammonia cleaners will damage any plastic panels. Only use a non-ammonia cleaner, such as Gold Medal Watchdog Glass Cleaner (Item No. 2588).
6. Reinstall the clean, dry pans/accessories.



MAINTENANCE INSTRUCTIONS

	 DANGER
	Improper installation, adjustment, alteration, service, or maintenance can cause property damage, injury, or death. Any alterations to this equipment will void the warranty and may cause a dangerous condition. This appliance is not intended to be operated by means of an external timer or separate remote-control system. NEVER make alterations to this equipment. Read the Installation, Operating, and Maintenance Instructions thoroughly before installing, servicing, or operating this equipment. 014_020416

	 WARNING
	No user serviceable parts inside. Refer servicing to qualified service personnel. 011_051514

	 CAUTION
	THE FOLLOWING SECTIONS OF THIS MANUAL ARE INTENDED ONLY FOR QUALIFIED SERVICE PERSONNEL WHO ARE FAMILIAR WITH THIS EQUIPMENT. THESE ARE NOT INTENDED FOR THE OPERATOR. 027c_051514



ORDERING SPARE PARTS

1. Identify the needed part by checking it against the photos, illustrations, and/or parts list. (General images may be used in manual for reference only.)
2. Use only approved replacement parts when servicing this unit.
3. When ordering, please include part number, part name, and quantity needed.
4. Please include your model number, serial number, and date of manufacture (located on the machine nameplate/data plate) with your order.
5. Address all parts orders to Parts Department, Gold Medal Products Co., 10700 Medallion Drive, Cincinnati, Ohio 45241-4807

or place orders by phone or online:

Phone: (800) 543-0862
(513) 769-7676

Fax: (800) 542-1496
(513) 769-8500

E-mail: info@gmpopcorn.com
Web Page: gmpopcorn.com



Replacing Broken Glass

Broken glass panels can be easily replaced. Gold Medal Products Co. does not ship glass. It can be obtained from a local glass shop, always purchase tempered glass.

GLASS DIMENSIONS (Height x Width x Thickness)

Front and Side Glass: 18.063" x 14.875 x .125" (3 Pieces)

1. Allow unit to cool completely before attempting to replace glass.
2. Carefully remove all loose pieces of broken glass.
3. Slide glass panel up under top ridge, then swing bottom of panel out and lower it away from unit (see Figures A and B below).
4. Carefully remove the rest of the broken glass and clean unit thoroughly.
5. Remove all rigid glass channels from around glass to be replaced, set channels aside for reuse.
6. Slide rigid glass channels over exposed edges of new glass panel.
7. Carefully slide new glass panel up under top ridge, then lower it into the bottom channel.
8. Reinstall all pans for use.



Figure A - Slide glass panel up under top ridge.

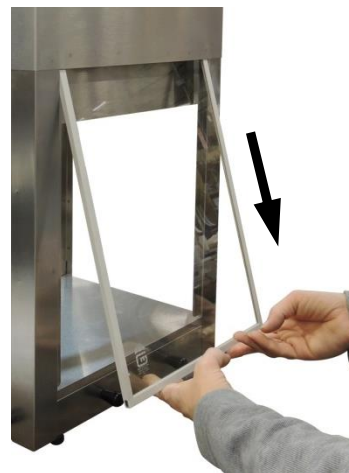
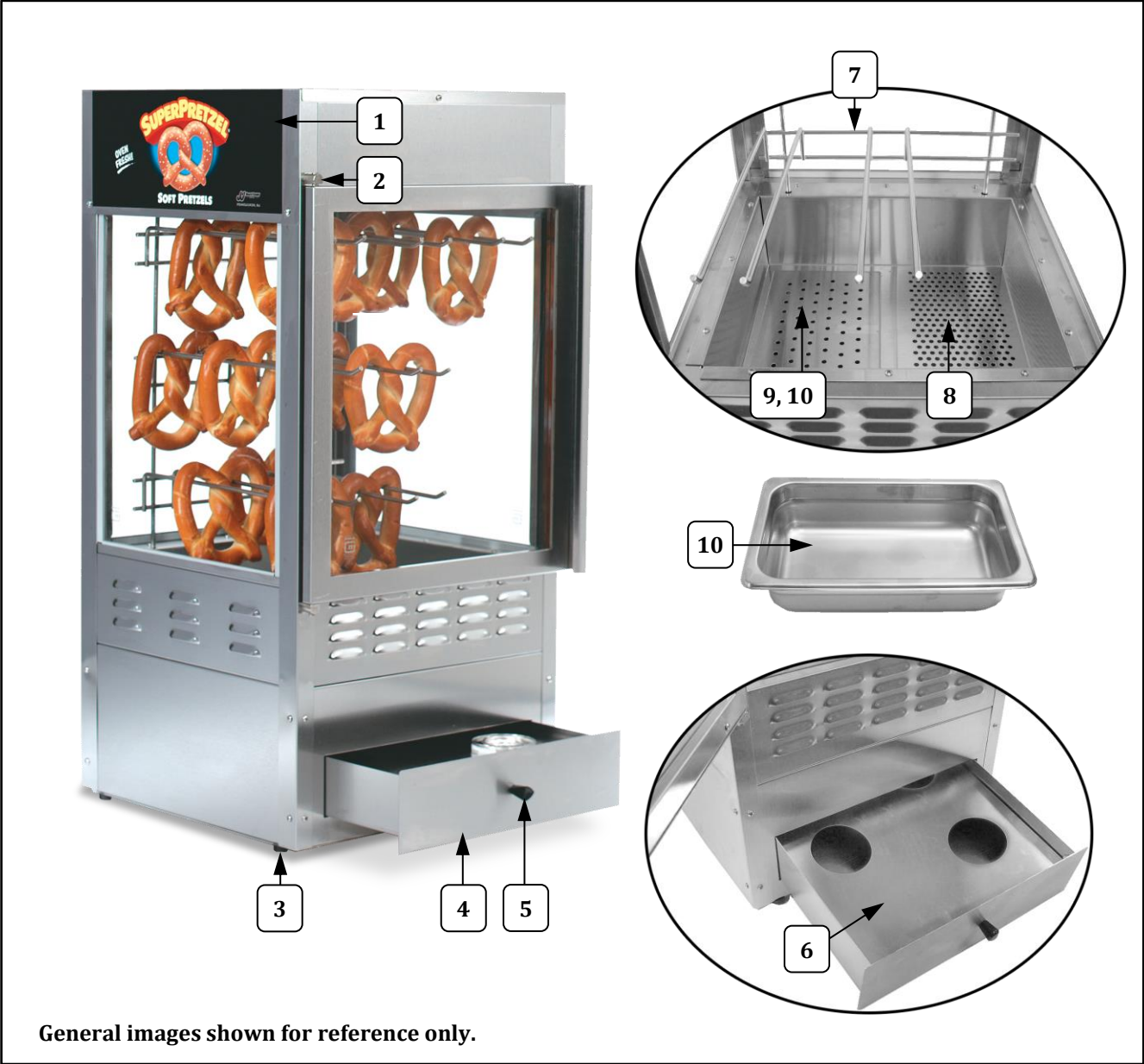


Figure B – Swing bottom of glass panel out, then lower it away from unit.

General images shown for glass installation reference only.



Parts Breakdown



General images shown for reference only.

Item	Part Description	Part Number
		6501
1	PRETZEL DECAL	43295
2	HINGE PIN	42627
3	RUBBER BUMPER/FOOT	87247
4	DRAWER WELDMENT	49998
5	KNOB	47120

Item	Part Description	Part Number
		6501
6	DRAWER INSERT	49987
7	PRETZEL RACK	49980
8	INNER PAN	49984
9	PAN COVER (for Water Pan)	42621
10	1/4 X 2-1/2 DP. WATER PAN	42614



WARRANTY

Gold Medal Products Co. warrants to the original purchaser each item of its manufacture to be free of defects in workmanship and material under normal use and service. Gold Medal Products Co.'s obligation under this warranty is limited solely to repairing or replacing parts, f.o.b. Cincinnati, Ohio, which in its judgment are defective in workmanship or material and which are returned, freight prepaid, to its Cincinnati, Ohio factory or other designated point. Except for "Perishable Parts" on specific machines, the above warranty applies for a period of two (2) years from the date of original sale to the original purchaser of equipment when recommended operating instructions and maintenance procedures have been followed. These are packed with the machine. Parts warranty is two (2) years, labor is six (6) months.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, AND OF ALL OTHER OBLIGATIONS OR LIABILITIES ON OUR PART, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. In no event shall Gold Medal Products Co. be liable for special, incidental or consequential damages. No claim under this warranty will be honored if the equipment covered has been misused, neglected, damaged in transit, or has been tampered with or changed in any way. No claim under this warranty shall be honored in the event that components in the unit at the time of the claim were not supplied or approved by Gold Medal Products Co. This warranty is effective only when electrical items have been properly attached to city utility lines only at proper voltages. This warranty is not transferable without the written consent of Gold Medal Products Co.

The term "Original Purchaser" as used in this warranty shall be deemed to mean that person, firm, association, or corporation who was billed by the GOLD MEDAL PRODUCTS CO., or their authorized distributor for the equipment.

THIS WARRANTY HAS NO EFFECT AND IS VOID UNLESS THE ORIGINAL PURCHASER FIRST CALLS GOLD MEDAL PRODUCTS CO. AT 1-800-543-0862 TO DISCUSS WITH OUR SERVICE REPRESENTATIVE THE EQUIPMENT PROBLEM, AND, IF NECESSARY, FOR INSTRUCTIONS CONCERNING THE REPAIR OR REPLACEMENT OF PARTS.

NOTE: This equipment is manufactured and sold for commercial use only.



GOLD MEDAL[®] PRODUCTS CO.

10700 Medallion Drive, Cincinnati, Ohio 45241-4807 USA

gmpopcorn.com

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