

Special Handling for Service Part(s)	For Immediate Attention of Your Parts Department	
	From: Consumer Services Subject: Special Handling for W10219462 Date: 07/08/2015	Refrigeration

Brands Affected KitchenAid® JENNAIR®	Control Board W10219462																																																																													
	Part(s) Affected: KitchenAid and JennAir Built In Refrigerator Units Concern: Control Board W10219462 replacement for KitchenAid and JennAir Built In Refrigerator Units. This part is no longer available. Resolution: Due to the failed ACU board W10219462 and the complexity of the control boards function the only resolution is to replace the entire control assembly with a service kit. Any product requiring this board will need to order one of the service kits according to model number. Refer to lists below. <u>For Service Kit W10789107 - Side by Side Dispenser Models</u> <table> <tr><td>JS42CXDBDB00</td><td>JS48SEDUDW00</td><td>KSSO36QTB00</td><td>KSSO48QTX05</td><td>KSSS42QTW04</td></tr> <tr><td>JS42CXDBDB01</td><td>JS48SEDUDW01</td><td>KSSO36QTB02</td><td>KSSP36QTS00</td><td>KSSS42QTW05</td></tr> <tr><td>JS42CXDBDB02</td><td>JS48SEDUDW02</td><td>KSSO36QTB03</td><td>KSSP36QTS02</td><td>KSSS42QTX00</td></tr> <tr><td>JS42CXDUB00</td><td>JS48SEDUEA00</td><td>KSSO36QTB04</td><td>KSSP42QTS00</td><td>KSSS42QTX02</td></tr> <tr><td>JS42CXDUB01</td><td>JS48SEDUEA01</td><td>KSSO36QTX00</td><td>KSSP42QTS02</td><td>KSSS42QTX03</td></tr> <tr><td>JS42CXDUB02</td><td>KSSC36QTS00</td><td>KSSO36QTX02</td><td>KSSP48QTS00</td><td>KSSS42QTX04</td></tr> <tr><td>JS42PPDUB00</td><td>KSSC36QTS02</td><td>KSSO36QTX03</td><td>KSSP48QTS02</td><td>KSSS42QTX05</td></tr> <tr><td>JS42PPDUB01</td><td>KSSC36QTS03</td><td>KSSO36QTX04</td><td>KSSS36QTB00</td><td>KSSS48QTB00</td></tr> <tr><td>JS42PPDUB02</td><td>KSSC36QTS04</td><td>KSSO42QTB00</td><td>KSSS36QTB02</td><td>KSSS48QTB02</td></tr> <tr><td>JS42SEDUB00</td><td>KSSC42QTS00</td><td>KSSO42QTB02</td><td>KSSS36QTB03</td><td>KSSS48QTB03</td></tr> <tr><td>JS42SEDUB01</td><td>KSSC42QTS02</td><td>KSSO42QTB03</td><td>KSSS36QTB04</td><td>KSSS48QTB04</td></tr> <tr><td>JS42SEDUDW00</td><td>KSSC42QTS03</td><td>KSSO42QTB04</td><td>KSSS36QTW00</td><td>KSSS48QTB05</td></tr> <tr><td>JS42SEDUDW01</td><td>KSSC42QTS04</td><td>KSSO42QTB05</td><td>KSSS36QTW02</td><td>KSSS48QTW00</td></tr> <tr><td>JS48CXDBDB00</td><td>KSSC42QTS05</td><td>KSSO42QTX00</td><td>KSSS36QTW03</td><td>KSSS48QTW02</td></tr> <tr><td>JS48CXDBDB01</td><td>KSSC42QVS00</td><td>KSSO42QTX02</td><td>KSSS36QTW04</td><td>KSSS48QTW03</td></tr> </table>				JS42CXDBDB00	JS48SEDUDW00	KSSO36QTB00	KSSO48QTX05	KSSS42QTW04	JS42CXDBDB01	JS48SEDUDW01	KSSO36QTB02	KSSP36QTS00	KSSS42QTW05	JS42CXDBDB02	JS48SEDUDW02	KSSO36QTB03	KSSP36QTS02	KSSS42QTX00	JS42CXDUB00	JS48SEDUEA00	KSSO36QTB04	KSSP42QTS00	KSSS42QTX02	JS42CXDUB01	JS48SEDUEA01	KSSO36QTX00	KSSP42QTS02	KSSS42QTX03	JS42CXDUB02	KSSC36QTS00	KSSO36QTX02	KSSP48QTS00	KSSS42QTX04	JS42PPDUB00	KSSC36QTS02	KSSO36QTX03	KSSP48QTS02	KSSS42QTX05	JS42PPDUB01	KSSC36QTS03	KSSO36QTX04	KSSS36QTB00	KSSS48QTB00	JS42PPDUB02	KSSC36QTS04	KSSO42QTB00	KSSS36QTB02	KSSS48QTB02	JS42SEDUB00	KSSC42QTS00	KSSO42QTB02	KSSS36QTB03	KSSS48QTB03	JS42SEDUB01	KSSC42QTS02	KSSO42QTB03	KSSS36QTB04	KSSS48QTB04	JS42SEDUDW00	KSSC42QTS03	KSSO42QTB04	KSSS36QTW00	KSSS48QTB05	JS42SEDUDW01	KSSC42QTS04	KSSO42QTB05	KSSS36QTW02	KSSS48QTW00	JS48CXDBDB00	KSSC42QTS05	KSSO42QTX00	KSSS36QTW03	KSSS48QTW02	JS48CXDBDB01	KSSC42QVS00	KSSO42QTX02	KSSS36QTW04
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JS48CXDBDB01	KSSC42QVS00	KSSO42QTX02	KSSS36QTW04	KSSS48QTW03																																																																										

ALL SPECIAL HANDLING DOCUMENTS ONLINE:
<https://www.servicematters.com/>

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JS48CXDBDB02	KSSC42QVS01	KSSO42QTX03	KSSS36QTX00	KSSS48QTX04
JS48CXDBDB03	KSSC42QVS02	KSSO42QTX04	KSSS36QTX02	KSSS48QTX05
JS48CXDUDB00	KSSC42QVS03	KSSO42QTX05	KSSS36QTX03	KSSS48QTX00
JS48CXDUDB01	KSSC48QTS00	KSSO48QTB00	KSSS36QTX04	KSSS48QTX02
JS48CXDUDB02	KSSC48QTS02	KSSO48QTB02	KSSS42QTB00	KSSS48QTX03
JS48CXDUDB03	KSSC48QTS03	KSSO48QTB03	KSSS42QTB02	KSSS48QTX04
JS48PPDUDB00	KSSC48QTS04	KSSO48QTB04	KSSS42QTB03	KSSS48QTX05
JS48PPDUDB01	KSSC48QTS05	KSSO48QTB05	KSSS42QTB04	
JS48PPDUDB02	KSSC48QVS00	KSSO48QTX00	KSSS42QTB05	
JS48PPDUDB03	KSSC48QVS01	KSSO48QTX02	KSSS42QTX00	
JS48SEDUDB00	KSSC48QVS02	KSSO48QTX03	KSSS42QTX02	
JS48SEDUDB01	KSSC48QVS03	KSSO48QTX04	KSSS42QTX03	

For Service Kit W10801766 - Side by Side Non Dispenser Models

KSSC36FTS03	JS42CXFXDB00	KSSC36FTS02	KSSO36FTX00
KSSC36FTS04	JS42CXFXDB01	KSSC42FTS02	KSSO42FTX00
KSSC42FTS03	JS42PPFXDB00	KSSC48FTS02	KSSO48FTX00
KSSC42FTS04	JS42PPFXDB01	KSSO36FTX02	KSSS36FTX00
KSSC48FTS03	JS42SEFXDB00	KSSO42FTX02	KSSS42FTX00
KSSC48FTS04	JS42SEFXDB01	KSSO48FTX02	KSSS48FTX00
KSSO36FTX03	JS48CXFXDB00	KSSS36FTX02	KSSS42FTX03
KSSO36FTX04	JS48CXFXDB01	KSSS42FTX02	KSSS42FTX04
KSSO42FTX03	JS48PPFXDB00	KSSS48FTX02	KSSS48FTX03
KSSO42FTX04	JS48PPFXDB01	KSSC36FTS00	KSSS48FTX04
KSSO48FTX03	JS48SEFXDB00	KSSC42FTS00	KSSS36FTX03
KSSO48FTX04	JS48SEFXDB01	KSSC48FTS00	KSSS36FTX04

For Service Kit W10801767 - 36 Inch Bottom Mount Models

JB36CXFXLB00	JB36SEFXLB01	KBLO36FTX03	KBRO36FTX00
JB36CXFXLB01	JB36SEFXRB00	KBLO36FTX04	KBRO36FTX02

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	JB36CXFXRB00	JB36SEFXRB01	KBLS36FTX00	KBRO36FTX03
	JB36CXFXRB01	KBLC36FTS00	KBLS36FTX02	KBRO36FTX04
	JB36PPFXLB00	KBLC36FTS02	KBLS36FTX03	KBR36FTX00
	JB36PPFXLB01	KBLC36FTS03	KBRC36FTS00	KBR36FTX02
	JB36PPFXRB00	KBLC36FTS04	KBRC36FTS02	KBR36FTX03
	JB36PPFXRB01	KBLO36FTX00	KBRC36FTS03	
	JB36SEFXLB00	KBLO36FTX02	KBRC36FTS04	
	<u>For Service Kit W10802701 – French Door Bottom Mount Models</u>			
	EF42FRNBSS00	JF42PPFXDB01	KBFC42FTS04	KBFO42FTX00
	IF42FRNBOL00	JF42SEFXDB00	KBFO42FTX02	
	JF42CXFXDB00	JF42SEFXDB01	KBFO42FTX03	
	JF42CXFXDB01	KBFC42FTS02	KBFO42FTX04	
	JF42PPFXDB00	KBFC42FTS03	KBFC42FTS00	
	<u>For Service KIT W10823814 – 42” KitchenAid French Door Bottom Mount Models</u>			
	KBFC42FSS00	KBFC42FSS01	KBFO42FSX00	KBFO42FSX01