

START HERE

Startup Guide



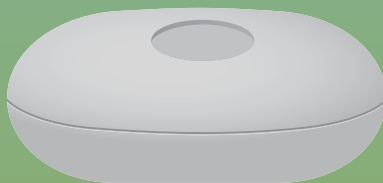
ENTERTAINMENT ROBOT
ERS-1000

Before starting your life with aibo,
please prepare by following three steps.

- 1. Get ready for your life with aibo.**
- 2. Wake up aibo.**
- 3. Set up aibo with the My aibo app.**

1

Get ready for your life with aibo.



aibo's belongings



Charging stand



Charging mat



AC adapter
Power cord



Pink ball



Product key



Safety Guide



Startup Guide
(this document)

What you will need



Smartphone or computer



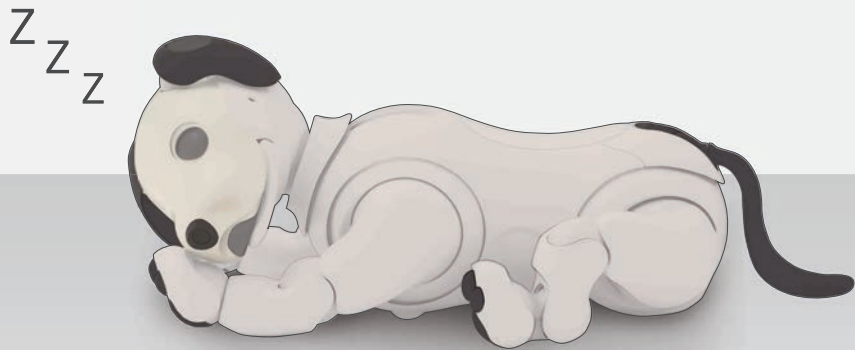
Wi-Fi network
(recommended)

2

Wake up aibo.



**Lay down aibo on a flat floor
with its paws all pointing straight ahead.**



**Press and hold the power button
at the back of the neck for 2 seconds.
The status LED lights in green and aibo is turned on.
Wait for a while until aibo starts to move.**

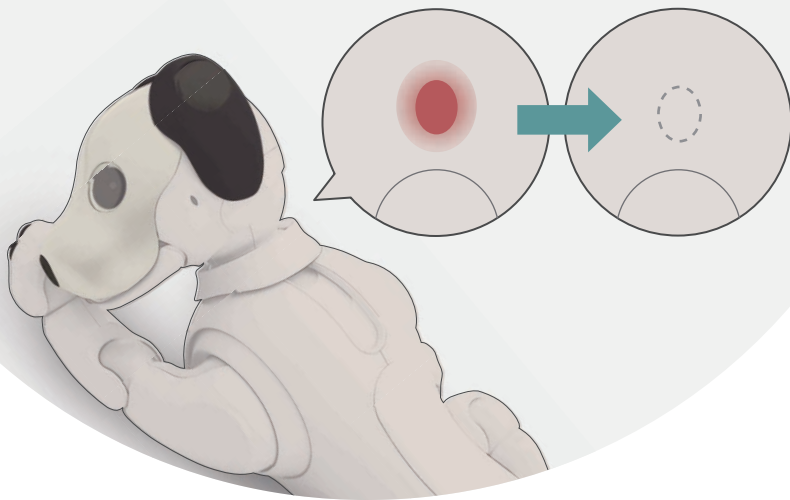


**When aibo gets up and barks twice,
proceed to "3. Set up aibo with the My aibo app."
on page 18.**



What if the status LED lights in red and goes out?

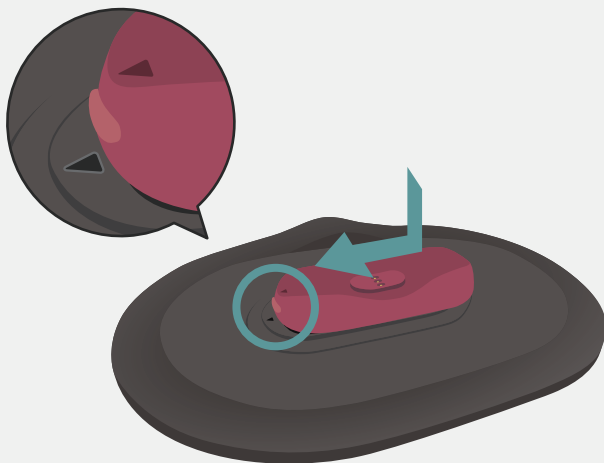
**The remaining battery power is too low for aibo to wake up.
See "What if aibo does not wake up?"
on page 11 and charge the battery.**



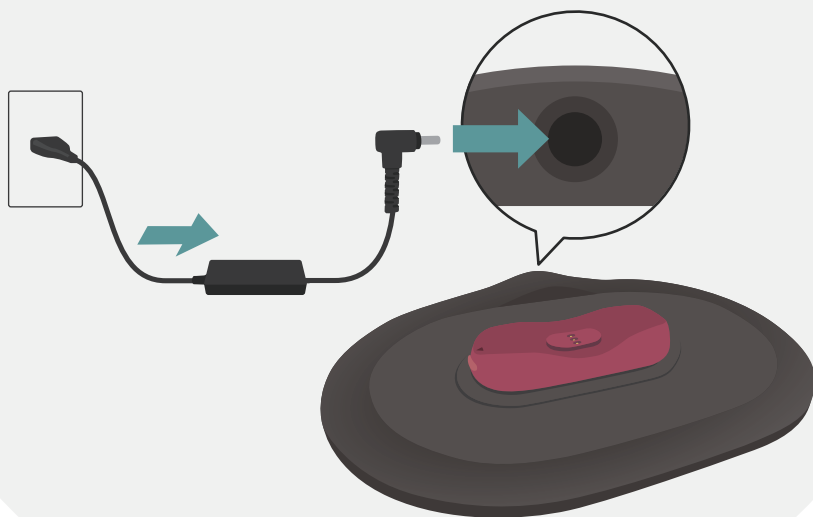
What if aibo does not wake up?

zzz

Place the charging stand on the charging mat so that the ▲ marks are aligned with each other, and then slide the charging stand in the direction of the arrow until it clicks into place.



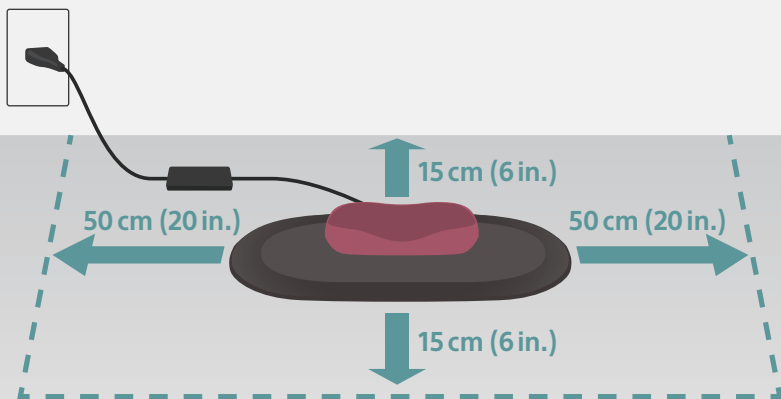
**Connect the AC adapter to the charging mat,
and then connect the AC adapter
and an AC outlet with the power cord.**



**Lay down aibo on the charging mat
so that the charging pins on the torso are engaged
with the charge connector on the charging stand.**



**Be sure to allow for clearance around
the charging mat as shown below.**



**When aibo is properly laid down,
the battery starts charging
and the status LED lights in orange.**



**When the battery is sufficiently charged,
the status LED turns green.**

**Go back to “2. Wake up aibo.”
on page 6 and continue with the preparatory steps.**

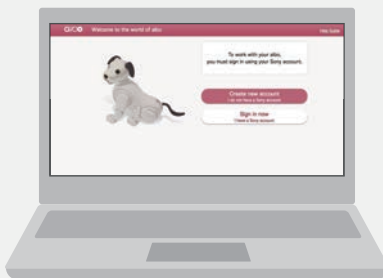
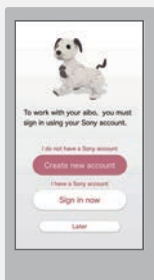


3

Set up aibo with the My aibo app.



The My aibo app is necessary for you to communicate with your aibo and is available for smartphones and computers.

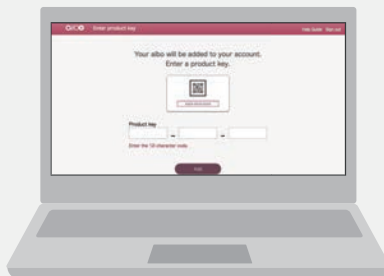
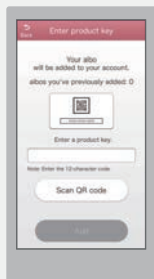


**Install the My aibo app to
your smartphone or computer.
You can find the app by accessing the following URL,
or search the app store for “My aibo.”**

<http://aibo.com/myaibo>

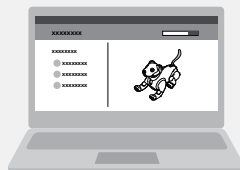


Follow the on-screen instructions to sign into the My aibo app. Input your product key or scan the QR code with your phone to begin setting up your aibo.



To find out how to raise aibo

See the Help Guide (Web manual) available
on the Internet with your smartphone or computer.



<http://rd1.sony.net/help/aibo/ers1000/en-us/>

When you need help

**Read the frequently asked questions
and the latest support information
on the online support page.**



<https://esupport.sony.com/>



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4-724-605-23(1) Printed in Japan
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